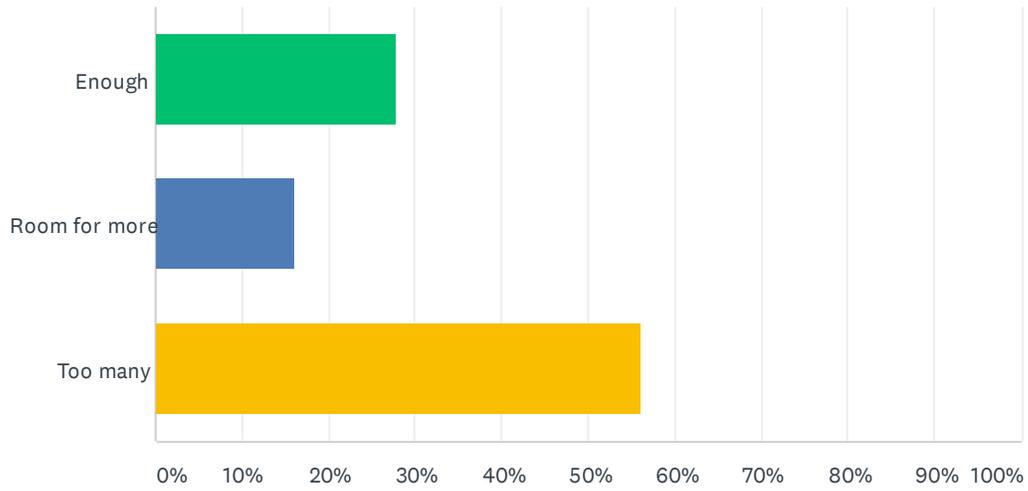


Q1 There is/are ____ vacation homes in the lower Russian River

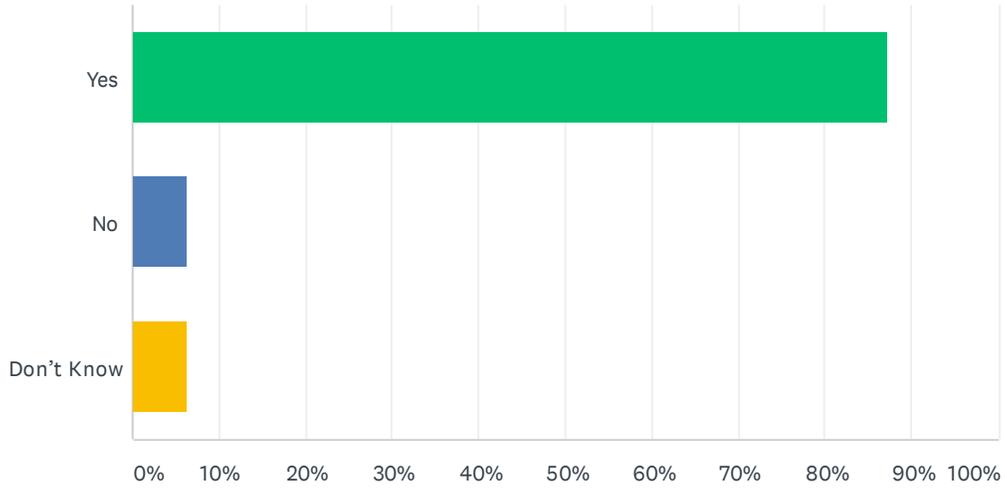
Answered: 516 Skipped: 5



ANSWER CHOICES	RESPONSES
Enough	27.91% 144
Room for more	16.09% 83
Too many	56.01% 289
TOTAL	516

Q2 Do you have any vacation rentals in your immediate neighborhood?

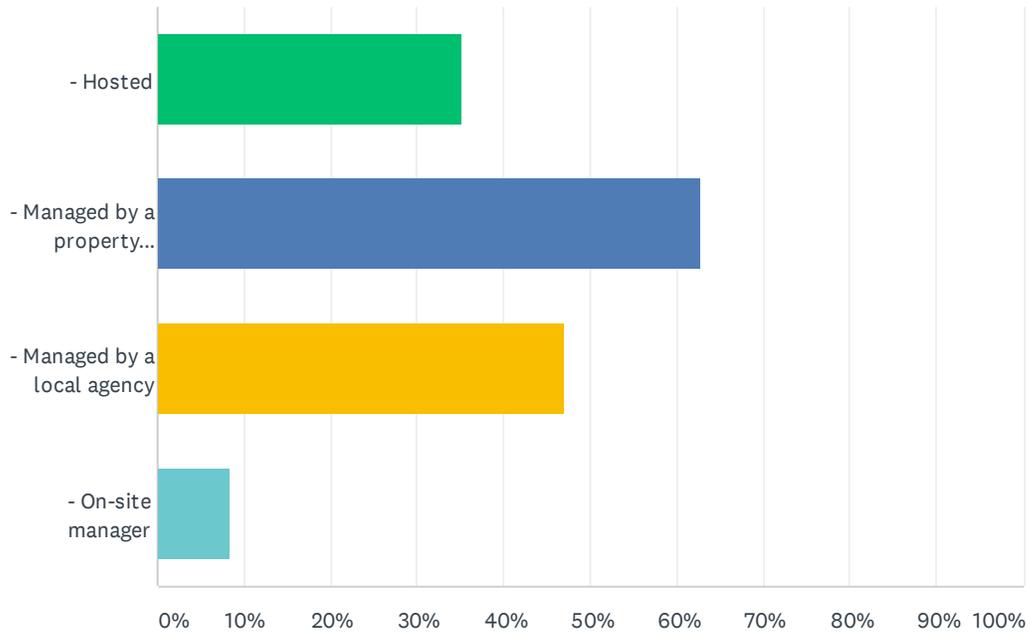
Answered: 518 Skipped: 3



ANSWER CHOICES	RESPONSES
Yes	87.26% 452
No	6.37% 33
Don't Know	6.37% 33
TOTAL	518

Q3 Of the vacation rentals in your neighborhood, are any:

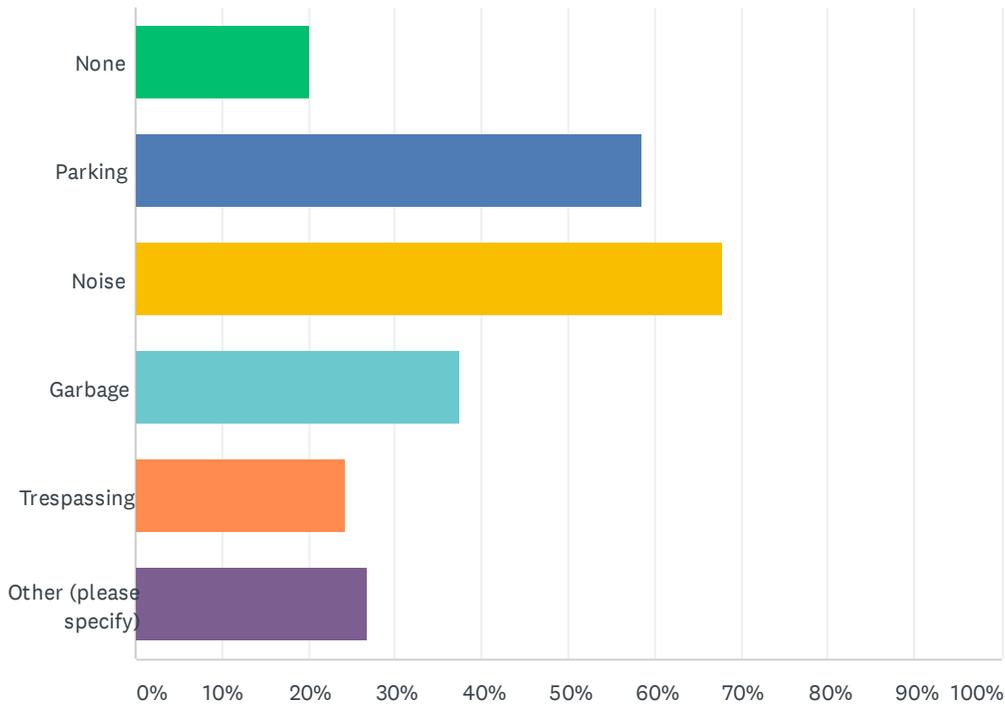
Answered: 425 Skipped: 96



ANSWER CHOICES	RESPONSES	
- Hosted	35.06%	149
- Managed by a property manager	62.82%	267
- Managed by a local agency	47.06%	200
- On-site manager	8.47%	36
Total Respondents: 425		

Q4 What issues/problems have you experienced with Vacation rentals in your neighborhood?

Answered: 461 Skipped: 60



ANSWER CHOICES	RESPONSES
None	20.17% 93
Parking	58.57% 270
Noise	67.68% 312
Garbage	37.53% 173
Trespassing	24.30% 112
Other (please specify)	26.68% 123
Total Respondents: 461	

#	OTHER (PLEASE SPECIFY)	DATE
1	Obnoxious wealthy people buying up all the housing and throwing residents to the wolves by purchasing homes and turning them into vacation rentals.	8/7/2020 3:13 PM
2	Overflowing septic boxes that are NOT CHECKED by the county before being given a vacation permit.	8/7/2020 12:59 PM
3	Blocking roads with improper parking. (West county requires precise parking given narrow roads.)	8/7/2020 12:43 PM
4	unaffordable housing for long time residents	8/7/2020 11:23 AM
5	More guests than vacation rental permits allow.	8/6/2020 10:19 PM
6	Loud partying.	8/6/2020 4:09 PM
7	The ones closest to me have been completely fine most of the time, but the one next to my friend's house across the river has been problematic. Overall I'd say that the items I checked off are concerns but for the most part the vacation rentals have been ok.	8/6/2020 7:13 AM
8	Not wearing masks, dogs off leash	8/5/2020 7:24 PM
9	rudeness, speeding..no masks	8/5/2020 4:42 PM
10	Dogs off leash and allowed to roam	8/5/2020 1:31 PM
11	LACK OF YEAR ROUND NEIGHBORS TRAFFIC PEDESTRIAN TRAFFIC, DONT KNOW WHO BELONGS IN OUR NEIGHBORHOOD	8/5/2020 12:21 PM
12	Harassment of permanent residents by absentee owner of vacation rental for normal onsite garbage pickup for permanent residents....	8/5/2020 11:19 AM
13	Increased traffic congestion	8/5/2020 5:29 AM
14	Fights, parties, drug use, large groups. Operating against public health orders, some not permitted.	8/5/2020 2:44 AM
15	Vandalism by guests	8/4/2020 6:25 PM
16	Traffic - multiple vehicles traversing narrow, one-lane, winding roads. when the roads were developed, they were serving single-family (one car) summer vacation homes. Now the use is year-round with multiple vehicles accessing the same property simultaneously.	8/4/2020 3:16 PM
17	Lights on all night that shine directly into our bedroom. Hot tub about 20 ft. away from our bedroom....noisy. Continual turnover within hours of when one group leaves and another comes.	8/3/2020 5:57 PM
18	Visitors driving dangerously fast on single lane rural roads.	8/3/2020 3:16 PM
19	Fire	8/3/2020 2:33 PM
20	People driving too fast.	8/3/2020 2:33 PM
21	Large parties, CONSTANT disregard for limits, rules and consideration of other nearby residents. Rental agency does NOTHING to correct problems!! We are on a private road, at the end, right on Austin Creek. All private properties. Some previous tenants feel they can just come back, park, and hang out at the creek...now that they know where we are. Drink, smoke, smoke dope, leave garbage. Some have even become belligerent when confronted and asked to leave. I am sincerely sick and tired of abusive renters and the rental agencies that just run them through and never hold them accountable. No Vacation Rentals!! Richard Murphy Cazadero, CA	8/3/2020 2:06 PM
22	None. Anything that has come up, a property manager has been there to help.	8/3/2020 1:42 PM
23	lots of traffic on our private road	8/3/2020 12:38 PM
24	Back porch light shines into our bedroom window. Renters don't realize it until we tell them, which is usually the next day since we don't want to knock on their door late at night, then they turn it off. Other than that, both rentals have had courteous renters. We have WAY more problems with noise, garbage, and trespassing with the homeless!	8/3/2020 10:52 AM

Resident	SurveyMonkey
25 Lack of real community of local residents. Housing shortage in the affordable range because vacation rentals are a real business and prices can be bid up in order to secure inventory	8/3/2020 9:20 AM
26 leaving trash on the neighborhood beach	8/3/2020 9:08 AM
27 In the pandemic, no masks, no physical distancing, large groups gathering. Men, women, teens, children w/large inner tubes & other gear are gathering at our local Russian River beaches. With very few public restrooms open, I worry about the effects upon our public health & our environment as people relieve themselves.	8/3/2020 9:01 AM
28 During the pandemic many people are renting homes and having 10 or more people into those homes. Rentals turn over much too quickly so we are inundated with new arrivals. In the past this has been somewhat expected and part of our communities charm, right now it feels unsafe and prevents me, my family and full-time neighbors from accessing community resources. I believe we will chase our tails in the fight against the virus as long as people are given avenues to recreate so far from their homes. My family has chosen to stay home almost completely as a result of this dynamic.	8/3/2020 8:42 AM
29 I am near steelhead and there are way too many people from out of town consistently leaving trash, crowding the river and neighborhood and crowding streets with (illegal) parking and unsafe driving. I see large groups of people not wearing masks and obviously partying and not taking safety precautions for the virus or having respect for local residents.	8/3/2020 8:39 AM
30 Complete disregard of local full-time neighbors	8/3/2020 8:36 AM
31 Deck and decorative Lights being left on all night "light trespass"	8/3/2020 8:32 AM
32 Disrespect for local rules	8/3/2020 6:32 AM
33 Increased housing costs. Home sales have gone way up. Unfortunately it will pop again.	8/2/2020 11:58 PM
34 With constant changing of people I never know who belongs and who doesn't and neither do my dogs. We can never get used to who is supposed to be here and feel safe. Never get used to specific vehicles or sounds of people that with regular neighbor you filter out and don't notice as much. Living alone on a private road and I don't feel safe with one 2 adjacent to my property. It was not disclosed as such when I bought either.	8/2/2020 10:20 PM
35 Obnoxious behaviour and not wearing masks. They also drive too fast!	8/2/2020 9:33 PM
36 More people than it was rented for! Lots of drunkenness,smoking swearing, people walking naked down the street from one hot tub to the next,(no I'm not kidding) I'll mannered dogs on our beach sometimes dogs left in houses while owners are gone Barking and pool parties! "Guest" sometimes use beach toys chairs shade umbrellas belonging to and marked with neighbors names. Though all of this has been worse in past years this year the crowd seems much tamer. The party house behind us is now owned by a very responsible person who really responds to neighbors this makes a huge difference . It is also no longer being managed by Russian River Get away (they were so incredibly rude In the past!)	8/2/2020 7:44 PM
37 No mask wearing	8/2/2020 7:28 PM
38 Two week stay minimum. It'll work better for everyone.	8/2/2020 7:27 PM
39 Horrible drunken people behaving like giant assholes, leaving trash at river and along the street, not wearing masks, party party partying.	8/2/2020 7:04 PM
40 Too many cars, people not knowing where they're going	8/2/2020 6:56 PM
41 I live in the Northwood area. The homes that have been turned into vacation rentals have created the problem of up to 7 cars parked at the units, noise, younger people drinking and loudly wandering the neighborhood smoking substances, they bring their potential COVID germs with them, and they are a nuisance to the mostly older residents who want to live in peace and quiet, NOT have new noisy people next door to their home every 3 days.	8/2/2020 6:37 PM
42 Disrespectful of foot traffic, kids in the neighborhood	8/2/2020 6:03 PM
43 Too many people on property; parties;	8/2/2020 1:07 PM
44 Crowding beaches, unsafe Covid behaviors, drunk & disorderly public conduct, littering beaches, generally uncaring of our environment and community. Too much occupancy to	8/2/2020 11:04 AM

	safely keep our communities from spreading Covid as visitors flee here by the thousands from hotspots and overrun our beaches, trails, bike paths, and river.	
45	Pets not on leash, pet waste, littering all over and on the beach	8/2/2020 5:37 AM
46	Since these are pandemic times, we have the added issue of the renters not respecting social distancing or wearing masks on the unmonitored, unregulated neighborhood beaches or while walking around town.	8/2/2020 1:16 AM
47	Too much non-resident parking	8/1/2020 7:36 PM
48	Fire hazard two times. Once last month vacation renter grilling on a wooden deck. Last fall during the mandatory evacuation vacation renter stayed and lit fire in the fire place sending visible sparks about every direction from the chimney.	8/1/2020 3:15 PM
49	Bright lights on the deck, hot tub area, left on all night by the rental guests. As well as interior lights left on most of the night. the homes in this neighborhood are close together, and these lights shine into my home. and yes, i do use curtains in the bdr to block out the light.	8/1/2020 2:03 PM
50	Vacationers yelling about "their private property" on public/County access trail	8/1/2020 1:22 PM
51	Bringing dogs and not using leash, Using fireworks and building fires in the heavily forested areas--as if there was no fire issue, not wearing masks and congregating 5 to 6 in a group walking down lanes of Starrett hill, playing radio or music very loud as if there are no neighbors,	8/1/2020 12:20 PM
52	Pets	8/1/2020 10:57 AM
53	Disrespect of full time residents	8/1/2020 10:44 AM
54	Dogs constantly barking (especially when left alone in a new place) and growling at us in our own yard.	8/1/2020 8:37 AM
55	Dogs barking at me on my own deck. And sometimes noise after 10pm.	8/1/2020 8:35 AM
56	The biggest problem is the breakdown of neighborhoods. Zoning exists to create areas for businesses and areas for neighborhoods. When neighborhoods are allowed to turn into business districts, we no longer have functional neighborhoods full of residents who have relationships with each other and all the life that comes with that. This is particularly hard on families and further exacerbates the breakdown of the village upon which families used to depend and has disappeared for this generation of parents.	8/1/2020 8:22 AM
57	rude drunk guests disrespecting neighborhoods	8/1/2020 7:37 AM
58	Not enough housing for people that live and work here.	8/1/2020 6:26 AM
59	Unsupervised dogs aggravating our pets, large gatherings, noisy frequent yard maintenance	8/1/2020 12:34 AM
60	Today I had children staying at a rental throwing rocks at my car as I drove past.	7/31/2020 10:07 PM
61	Fire pits	7/31/2020 8:33 PM
62	For the last two weeks straight I have had "visitors" in my normally quiet neighborhood who stayed up past midnight EVERY night, outside, laughing, playing music. I understand they are on vacation and having fun, but its at the expense of neighborhoods, who have working people living everyday lives, and who would not party every night for the most part in consideration of the neighbors . I think its hard on the people who live in the neighborhoods to live with those who are here to have a good time.	7/31/2020 8:15 PM
63	Fire hazard multiple times	7/31/2020 7:34 PM
64	The owners don't even properly clean the house. And I'm supposed to be welcoming? NOPE	7/31/2020 7:10 PM
65	Congested traffic issues on our narrow road.	7/31/2020 6:22 PM
66	Too many people in a normally quiet neighborhood.	7/31/2020 6:10 PM
67	Guests and buses continually turn around at the busy corner creating a road hazard. Last weekend there was a wild party at the corner of Laughlin Rd and Valley Lane. The people were rude, obnoxious and swearing loudly. There is always constant noise in the Armstrong Valley during the summer when the vacationers come. They tend to drink a lot and then get super noisy. Some of my neighbors fear for their safety since we do not know these people and they	7/31/2020 5:08 PM

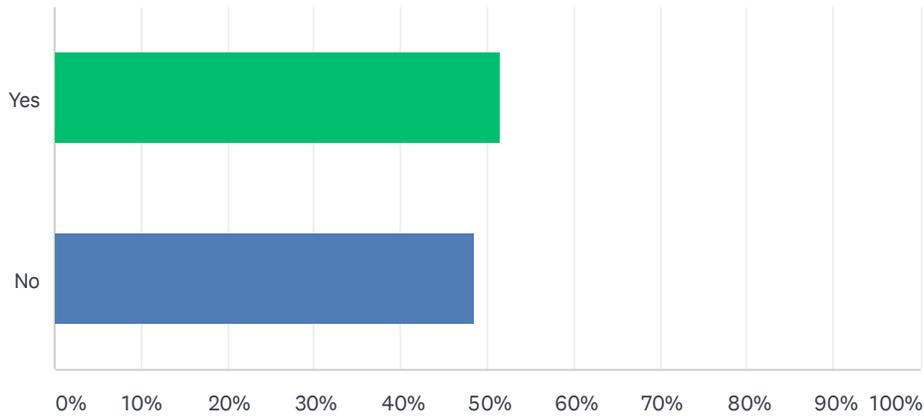
	look in garage windows. Another rental on Guidotti Lane has attracted people who curse, yell and scream. In years gone by before the county had any rules the rental on Valley Lane blocked the road with cars and the parties went from sun up to sun up.	
68	Rude language drinking all night, fireworks. Little respect to residents.	7/31/2020 4:27 PM
69	Overcrowding on the river	7/31/2020 3:19 PM
70	Inconsiderate vacationers that have no respect that their staying in residential areas with people that live here year round.	7/31/2020 12:41 PM
71	DOGS Unleashed and harassing the ducks in the river - Owners calling them (oddly) at all times of the day and night. By garbage I mean garbage cans left out by the rental agency cleaners all week	7/31/2020 12:19 PM
72	Disturbing the peace, drunkenness, excessive dog barking, disregard for being in a residential neighborhood, every time a new renter arrives, the problems start anew and it is a dreadful feeling as to just how bad the intrusion will get this ti,e	7/31/2020 11:02 AM
73	Increased rent prices, falling school enrollment, destruction of local businesses that aren't tourist-facing.	7/31/2020 10:32 AM
74	Stored/abandoned vehicles	7/31/2020 10:16 AM
75	Not adhering to covid regulations and recommendations, dogs off leash.	7/31/2020 10:14 AM
76	Occupancy in far excess of stated limits in their web listings	7/31/2020 9:53 AM
77	Visitors driving the wrong way down a one way road	7/31/2020 9:48 AM
78	Lack of Covid safety	7/31/2020 9:42 AM
79	They take away from the inventory available for local workforce housing.	7/31/2020 9:36 AM
80	On street where houses are dense and a narrow street	7/31/2020 9:21 AM
81	Partying and speeding through the neighborhood	7/31/2020 7:40 AM
82	Too many guests for size of sceptic!	7/30/2020 9:38 PM
83	Too many people in one small house	7/30/2020 6:30 PM
84	Over concentration of guests. One couple rents, four other couples arrive to split the costs.	7/30/2020 5:35 PM
85	Frequently, occupants do not honor any "quiet hours" and there is activity late into the night and early morning. Vehicles, music, hot-tub, slamming doors. Overflow parking, blocking driveways. Oddly, there has been NO trash problem.	7/30/2020 4:05 PM
86	Drug use	7/30/2020 4:02 PM
87	Dogs - barking and growling.	7/30/2020 3:59 PM
88	No sense of community	7/30/2020 1:46 PM
89	directions provided to our small remote beaches. They crowd and leave trash instead of going to the maintained public beaches. They should be directed to town to encourage spending locally and not our small neighborhood beaches	7/30/2020 12:23 PM
90	Oversight Not wearing masks	7/30/2020 11:48 AM
91	Oversight Parties and more people than allowed. No homeowner or manager onsite at all for question above.	7/30/2020 10:08 AM
92	Allowing dogs to run off leash using my property as a restroom and not picking up after the dog.	7/30/2020 10:03 AM
93	Drugs	7/30/2020 9:32 AM
94	Definitely not following shelter in place rules, very large parties with multiple families and friends coming and going at all hours, and a lack of respect for local residents. This is not about the great work that D&G and other long term entities here that also rent to low income etc...as well as their short term vacation sites. I'm talking about new folks coming in and buying out the low income housing to change it into vacation rental properties.	7/30/2020 9:07 AM

95	Not masking or social distancing.	7/30/2020 8:57 AM
96	Again, there is a definite problem with VRBO's that they do not understand the communities that they are buying in to. Last week end, there were about 20 people at the one right next door. Noisy, pretty sure they were not wearing masks. VRBO er's walk their dogs off leash, they walk into my property to see the horses and feed them inappropriate items. They climb on my fences and break the boards. They drive far faster than our community has silently decided to drive on our little road. Sometimes they drink beer all day and the evenings turn into shouting matches. I only once called the RR agency because the reaction I got was tepid and unhelpful. I called the next day to suggest they never book them again, but I had no indication they would take my advice. There's way too many of them within a two block area...five that I know of. Would love to see a map of where they all are. Why can't the county provide one? Instead of passing out small amounts of bed tax to political favorites, why not dedicate it all for repair of the roads and bridges in the West County? All of us regular residents have had our properties value diminished by the amount of VRBO's out here. These homes have non resident, absent owners. Many are very well off. There are less houses by far than there used to be for renters. Our school was over 650 lids in the 1980/s and now, about 200. That's definitely a result of taking all the affordable rentals out of the housing market. It's so, so not fair that this is all controlled by county people who don't live here and only see dollar signs in our neighborhoods. The way it has been handled, with no care for the residents, makes a joke of the zoning laws. Why couldn't I start a little store on my property, the way they do in third world countries? Little hotels and all their problems are already here.	7/30/2020 8:12 AM
97	Strangers in our neighborhood where we have children, traffic	7/30/2020 7:33 AM
98	Large gatherings. No masks. No social distancing. Garbage on beaches.	7/30/2020 7:30 AM
99	disrespecting the nature of a residential neighborhood	7/30/2020 7:28 AM
100	Noise as in barfing over railings all night, Motherfucker . Fucking great, all day/night. Zero respect for neighbors/neighborhood. Knocking in my door or yelling to us asking questions. Parking in our spots.	7/30/2020 7:15 AM
101	Unstable owners	7/30/2020 7:06 AM
102	Smoke from fire pits.	7/30/2020 6:59 AM
103	Lack of social distancing and masks placing community-at-large at Covid-19 risk	7/30/2020 6:38 AM
104	Speeding cars, disrespecting the residents who live here, forcing residents to sell their houses because of the disruption to the neighborhood, excessive traffic in an otherwise quiet neighborhood, an excessive amount of renters and renter's visitors per rental house causing disruptive parties.	7/30/2020 6:34 AM
105	Increasing traffic, late night party, trash on side of road.	7/30/2020 6:30 AM
106	Loud partying. Loud music. Neighbors lost quality of life.	7/30/2020 6:10 AM
107	Not cleaning up after dogs	7/30/2020 5:10 AM
108	Rented to out of Sonoma County residents during Covid - 19 SIP	7/30/2020 4:50 AM
109	Events with 50-200 guests. Never stopped renting over the SIP.	7/29/2020 11:21 PM
110	In and out at all hours	7/29/2020 10:31 PM
111	Excess traffic on Old Caz Road due to 50-80 guests on weekends at Wildwood	7/29/2020 10:07 PM
112	Dangerous fires such as bar-b-qing on wooden deck. Last year during mandatory fire evacuation vacation renters built a fire in fire place and sparks were coming out all directions from chimney about a foot and half to two feet.	7/29/2020 9:59 PM
113	Not wearing masks or social distancing	7/29/2020 9:58 PM
114	Taking necessary housing needed for locals off the market for part time use and exploitation.	7/29/2020 9:53 PM
115	Reduction in availability of long term rental housing!	7/29/2020 9:53 PM
116	No rentals for locals	7/29/2020 9:46 PM
117	Refusal to wear masks - disrespect for residents - arrogance & entitlement - loss of privacy	7/29/2020 9:37 PM

118	Not abiding by social distancing/mask mandates	7/29/2020 9:29 PM
119	Rude abusive behavior towards locals, especially the local children. Not following traffic laws.	7/29/2020 9:15 PM
120	Letting dogs loose, being intrusive on private property/road, constantly having hew people on both adjacent properties are dogs are never able to get a sense of who belongs and who does not so they are on constant alert. So much in and out traffic we never know who belongs and doesn't making us nervous for our security. Coming to residential neighborhoods to party all nigh/stay as they are on vacation and have no thought about those of us who live here have to go to work in the morning.	7/29/2020 9:14 PM
121	They're being rented illegally without permits and Permit Sonoma won't do anything about it.	7/29/2020 9:10 PM
122	Parties large, small & noisy. Lack of masks. Underage drinking.	7/29/2020 9:06 PM
123	Lack of masks, social distancing. Overuse of the river. No room for locals.	7/29/2020 9:01 PM

Q5 Of the vacation rentals in your neighborhood, have you had any problems with guests that required you to contact the property owner, manager, or police?

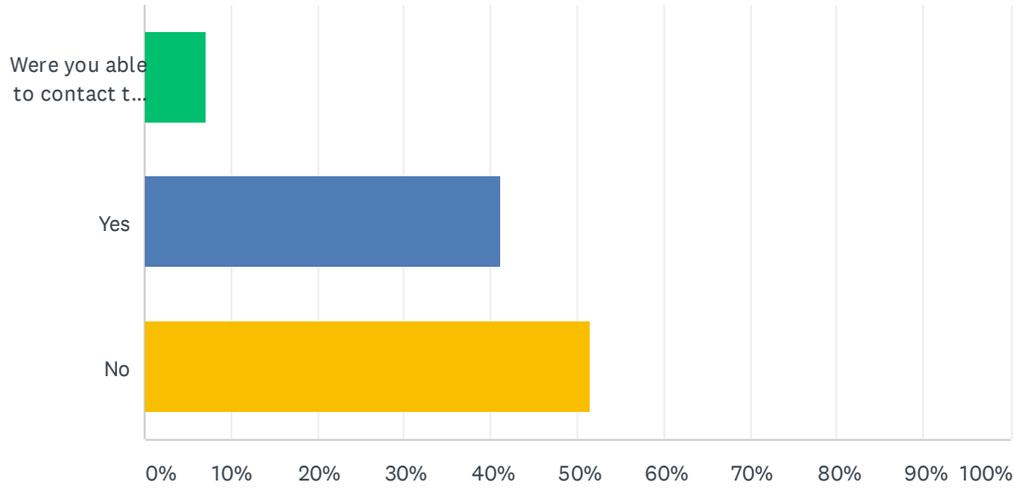
Answered: 361 Skipped: 160



ANSWER CHOICES	RESPONSES	
Yes	51.52%	186
No	48.48%	175
TOTAL		361

Q6 If yes:

Answered: 167 Skipped: 354



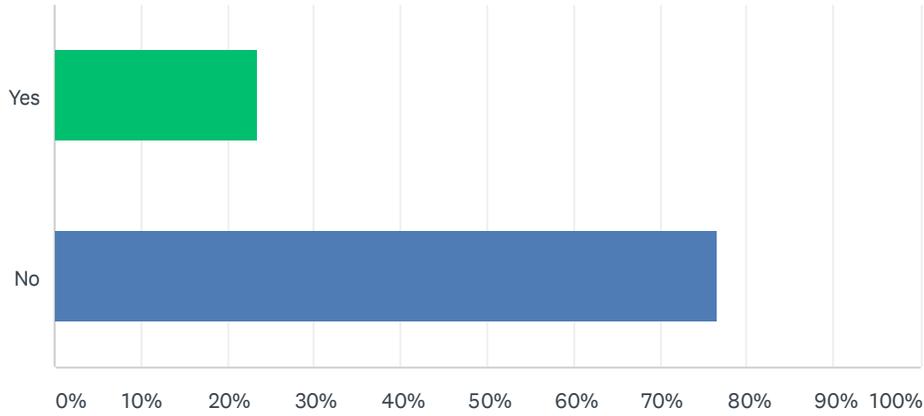
ANSWER CHOICES	RESPONSES	
Were you able to contact the property manager?	7.19%	12
Yes	41.32%	69
No	51.50%	86
TOTAL		167

#	OTHER (PLEASE SPECIFY)	DATE
1	Left message, no response.	8/7/2020 1:10 PM
2	They don't like people who complain and rarely do anything	8/7/2020 1:02 PM
3	Called Sheriff	8/6/2020 12:35 PM
4	I contacted the county, there was a group of 8+ people partying at a vacation rental in early April when rentals were not supposed to be used for this purpose.	8/6/2020 11:15 AM
5	Typically, noise issues occur after business hours so there is no one available to address the noise issue except for the Sheriff.	8/4/2020 3:27 PM
6	There is no property manager...the owners leave when they rent their house and stay in the Bay Area. They live in Mexico most of the year where they have a business. Their prior property manager is not presently working for them.	8/3/2020 6:02 PM
7	It's always 'leave a message'....if we happen to have phone service. Frontier Communications is another issue!!	8/3/2020 2:30 PM
8	contacted local enforcement agency. no response - no change in tenant behavior. Ongoing problem, especially when people were illegally occupying rental house when all vacation rentals had been ordered to shut down.	8/2/2020 11:34 PM
9	Left message, a lot of good that does	8/2/2020 10:26 PM
10	With Russian River Get Aways we had to call multiple times sometimes night after night, not always a return phone call and little if no follow through when they did	8/2/2020 7:52 PM
11	owners were out of the COUNTRY over the new year, they had no plans to deal with any issues... i.e. hot tub left running AT FULL TEMPERATURE that they were called upon to deal with during that time, including calls to sheriffs dispatch.	8/2/2020 5:23 PM
12	I didn't try. I called the police immediately.	8/2/2020 1:18 AM
13	Most of the rentals are managed by the owners	8/1/2020 2:16 PM
14	Yes only for the homes managed by local agencies.	8/1/2020 8:52 AM
15	Yes, but it took a while.	8/1/2020 6:52 AM
16	filed complaint w/ permit agency	8/1/2020 12:26 AM
17	I contacted the renter directly	7/31/2020 10:08 PM
18	Owners	7/31/2020 8:17 PM
19	Told fire chief (Steve Baxman) about fire coming out of chimney as we were being evacuated due to fires.	7/31/2020 7:37 PM
20	We called the property owner who is as helpful as the noisy guests.	7/31/2020 5:10 PM
21	yes - bad question form I think	7/31/2020 12:22 PM
22	I've repeatedly contacted the management company to ask for their help in enforcing the noise ordinances, or no avail. The management company does not manage the renters or instill in them the restrictions on a vacation rental. I've also filed a formal complaint with the Vacation Rental Office earlier this year. It's to the point that I'm considering selling my home, it's antithetical to have a hotel business next to residents. There is little to no ability to enjoy our home, be on our deck without hearing the screaming, loud shouting, drunken hot tubbing, it's truly troublesome.	7/31/2020 11:12 AM
23	Property owners live in SF & use at least 3 different booking services	7/31/2020 10:18 AM
24	Had to call sheriffs	7/31/2020 6:46 AM
25	Property owners are located 50-miles or more away and have no idea what is going on at their property. Claim to be managing it themselves	7/30/2020 5:39 PM
26	Yes only ff they are a local agency, if not I talk to the vacationer first, then call the sheriff.	7/30/2020 4:03 PM
27	property owner	7/30/2020 2:12 PM

Resident	SurveyMonkey	
28	Called multiple times- owner does not answer- knock on vacation rental and have to ask folks to be quiet- after 10:00pm. Noise picks up again! Multiple nights for the last year. Very unhappy about this vacation rental in our quiet neighborhood in Armstrong Valley. We do not want anymore!	7/30/2020 12:32 PM
29	I happened to have the owners info. I am not sure which of the companies manages which rental	7/30/2020 12:26 PM
30	Left message, never returned my calls and problem only abated when guests checked out	7/30/2020 10:50 AM
31	No information for owner available.	7/30/2020 9:09 AM
32	Via e-mail and vice message	7/30/2020 9:07 AM
33	I called the next business day, because I had no way of finding their telephone number on a Sunday.	7/30/2020 8:26 AM
34	Police	7/30/2020 8:12 AM
35	sometimes yes and other times no, we have a lot, as in A LOT of vacation rentals in our immediate neighborhood, and in my immediate area in my neighborhood	7/30/2020 7:32 AM
36	Only since noise ordinance-does not help-they no she lives in southern CA.	7/30/2020 7:17 AM
37	How would we know who owns it? We don't have enough police. No one bothers.	7/30/2020 6:40 AM
38	Although it did no good.	7/30/2020 5:12 AM
39	However, we were able to contact the owner.	7/29/2020 10:08 PM
40	Left message	7/29/2020 10:03 PM
41	They didn't do crap had to call the police several times they didn't do crap either! Endless parties, noise and parking issues.	7/29/2020 9:56 PM
42	1. Yes and no. Yes, property management came over and told them to be quiet, 2. no...was a different house.	7/29/2020 9:51 PM
43	None nearby - in SF	7/29/2020 9:50 PM
44	We have the owners contact info so we contact them directly.	7/29/2020 9:17 PM
45	Called 911	7/29/2020 9:16 PM

Q7 Was it resolved easily and immediately?

Answered: 170 Skipped: 351



ANSWER CHOICES	RESPONSES
Yes	23.53% 40
No	76.47% 130
TOTAL	170

#	OTHER (PLEASE SPECIFY)	DATE
1	Property managers and owners do not want to hear about parking issues and overflowing septics	8/7/2020 1:02 PM
2	Yes but the manager was a jerk about it	8/7/2020 5:12 AM
3	Tenants left a dog alone and it was barking incessantly. But it turned out the tenant that night was also the owner.	8/6/2020 10:22 PM
4	I never heard back, but wanted it to be on record.	8/6/2020 11:15 AM
5	Owner does not live here so could only tell him after-the-fact	8/5/2020 10:33 PM
6	Noise issues appear to a low priority law enforcement issue (not unreasonable position in the west county).	8/4/2020 3:27 PM
7	It?? Which instance?? While some people have been fine...respectful and decent...too many others have not!! Never know what you're gonna get...they leave, cleaners come, new arrivals...party time all over again!! People are arrogant, feel entitled and extremely inconsiderate!!	8/3/2020 2:30 PM
8	See above.	8/2/2020 11:34 PM
9	Had to leave note on property and had no response. Also called dispatch. They drove past the property and let the folks know they were being too loud.	8/2/2020 9:36 PM
10	Other than the above	8/2/2020 7:52 PM
11	Took a great deal of effort as owner was dismissive to neighborhood concerns	8/2/2020 6:05 PM
12	Didn't get a call back from rental agency and noise continues	8/2/2020 5:38 PM
13	Noise issues were resolved fairly promptly but the overflowing garbage has not always been consistently handled.	8/2/2020 8:04 AM
14	Most of the times yes.	8/1/2020 8:52 AM
15	generally cops have to come and law down the law...	8/1/2020 7:40 AM
16	Too drunk to care about.	7/31/2020 11:50 PM
17	Not always. Now that the property is not managed by Getaways, it's a lot better.	7/31/2020 8:41 PM
18	when you are laying in bed and trying to sleep at midnight, but you are now having to face confrontations that is not easy.	7/31/2020 8:17 PM
19	Don't know. Had to evacuate.	7/31/2020 7:37 PM
20	No Answer or response - Actually at one point I was told 1. That once a dog leaves the VR property I have to call the sheriff and 2. That leaving garbage cans out all week is a common practice in the neighborhood (it os not)	7/31/2020 12:22 PM
21	It's chronic with no apparent means to curtain the issues being taken on by the management company. They e asked that we call when there's a problem, which is now each renter. A sign in the rental with the restrictions clearly stated would help, putting the guidelines in the house manual, drive by the property every time there's a renter in there at 10pm to ensure there is no noise, loud music, partying in the deck. The management should be more proactive rather than rely on the residents to co-manage their problem rentals.	7/31/2020 11:12 AM
22	Not really because they crappy guest left and it was OK for awhile then more crappy guests showed up.	7/31/2020 7:41 AM
23	Took awhile for the sheriff to get there	7/31/2020 6:46 AM
24	Tracking down all the information to get the number to call isn't easy. The County has all the contact information in a database and the County found it to be challenging to adequately communicate the SIP rules to all of VRs. We were able to resolve the problem. Easily and immediately? Nope	7/31/2020 12:21 AM
25	Called Lynda Hopkins, then the permit department followed up several days later AFTER the weekend incident	7/30/2020 6:32 PM

Resident	SurveyMonkey
26 noise picks right back up!	7/30/2020 12:32 PM
27 Guest left their vehicle that had an alarm going off for 3 hours every 5 minutes. it was 11pm at night before owners could get in contact with them to go back and stop alarm	7/30/2020 12:26 PM
28 Ongoing, off & on issues	7/30/2020 10:50 AM
29 Regular occurrences	7/30/2020 9:32 AM
30 Doesn't apply.	7/30/2020 8:26 AM
31 sometimes yes and sometimes no, but the issue too is the gray areas, those that fall just under the guidelines that neighbors who live side by side work out, and those who are here to party could give a 'shit less' about	7/30/2020 7:32 AM
32 We were informed (correctly) that the noise was legal until 10pm. It had been going on all afternoon and into the evening. We called at 9pm. This is the problem. Even when folks are living within the rules, it is very disruptive to have parties day and night all year long.	7/30/2020 7:28 AM
33 I called the police about the noise, they said they would try to send someone out but were very busy. It quieted down a few hours later.	7/30/2020 6:42 AM
34 The problems are never resolved by property managers.	7/30/2020 5:12 AM
35 On some occasions, immediate resolution. On others, no resolution until the following day.	7/29/2020 10:08 PM
36 Had to contact fire chief	7/29/2020 10:00 PM
37 2 different scenarios. Both were not immediately resolved	7/29/2020 9:51 PM
38 Most the time	7/29/2020 9:16 PM
39 Police came and broke up the party.	7/29/2020 9:16 PM
40 The Sherriff finally came & closed the party down. No property owner available. Don't think it's legal.	7/29/2020 9:07 PM

Q8 If not, why not

Answered: 118 Skipped: 403

#	RESPONSES	DATE
1	No respect for local residents	8/7/2020 3:14 PM
2	They don't listen, they just think we are complaining.	8/7/2020 2:05 PM
3	owner is a complete jerk and will not follow any rules/won't even be a good neighbor	8/7/2020 1:56 PM
4	No manager	8/7/2020 11:34 AM
5	they keep renting to strangers who have no respect for our neighborhood they stole things from us	8/7/2020 11:24 AM
6	The sheriffs couldn't do anything and the manager wasn't available	8/6/2020 12:06 PM
7	I filled out a form and didn't totally expect to hear back.	8/6/2020 11:15 AM
8	Large late night parties.	8/5/2020 11:23 PM
9	owner does not live near - lives in San Jose. Not worthy of calling law enforcement. visitors didn't want to hear what neighbors has to say	8/5/2020 10:33 PM
10	Denied it happened	8/5/2020 7:25 PM
11	because i dont know how to get ahold of the owner	8/5/2020 6:52 PM
12	Noise continues and sheriff gets tired	8/5/2020 6:09 PM
13	It's impossible to force rentals to keep dogs on leash	8/5/2020 1:31 PM
14	Sheriff refusal to investigate use when order was in effect	8/5/2020 2:45 AM
15	No noise ordinance. There should be one.	8/4/2020 6:26 PM
16	Noise - the property manager is not available after business hours; law enforcement response time is so long that by the time the officer has arrived, noise is no longer an issue and if the noise is not occurring then the officer has nothing to pursue enforcement of; tenants are transient and are gone by the end of the weekend and now what is the property manager going do...	8/4/2020 3:27 PM
17	Owner said they'd fix it but nothing changed.	8/4/2020 9:23 AM
18	Not response	8/4/2020 6:09 AM
19	Unknown. Property owners throw up their hands...call the rental agency. Rental agencies don't want the renters to feel like they're being spied on, or supervised. Want to retain the client for future business. Property owners and neighbors don't figure into their concerns.	8/3/2020 2:30 PM
20	continues to be a problem, noise, alcohol, partying up until 3am, garbage, parking, trespassing.	8/3/2020 10:07 AM
21	Many out of town people own vacation rentals and they have a different community stake than locals.	8/3/2020 8:43 AM
22	Resident Guest ignore warning. Sheriff Dept. doesn't always come to quiet the partying vacation renters	8/3/2020 8:38 AM
23	the issue occurs with each new guest	8/3/2020 8:33 AM
24	See above.	8/2/2020 11:34 PM
25	See above	8/2/2020 10:26 PM
26	Get voice mail. No one wants to deal with it at 1 am and the weekend.	8/2/2020 10:22 PM
27	With new vacation groups coming in every few days, The same problems with noise occur over and over. This has repeatedly disrupted the neighborhood, Interfering with our ability to enjoy the peace of our homes, and has caused at least one long-standing family to sell their home. Others talk about doing the same.	8/2/2020 9:05 PM
28	Rachel the owner and her partner David who owned getaways And lived in this neighborhood and treated all of us like the enemies out to get them because we just wanted peace and quiet in our own homes!	8/2/2020 7:52 PM

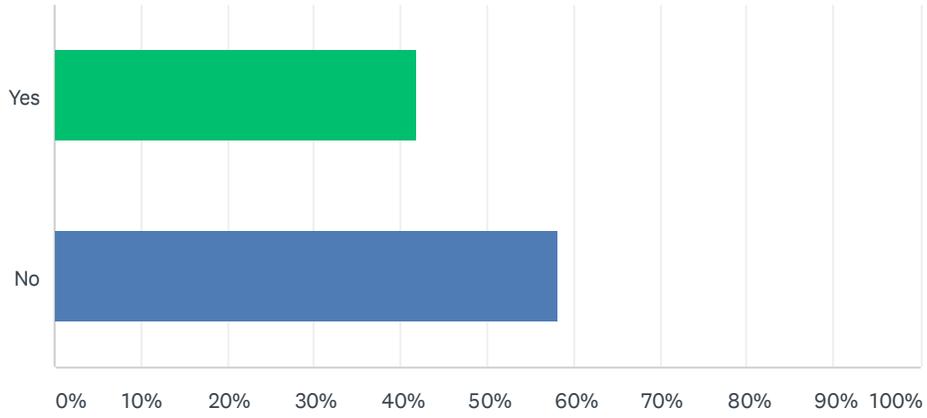
Resident	SurveyMonkey
29 Not able to even contact the manager unless a Date was booked to rent the property.	8/2/2020 7:05 PM
30 Sheriff not interested in noise violations.. states that there is no noise ordinance in west county	8/2/2020 6:47 PM
31 Took a great deal of effort	8/2/2020 6:05 PM
32 they were out of country & refused to deal with it	8/2/2020 5:23 PM
33 Owner unavailable and lives in another city so no action. If any action taken (such as contacting their renters) -no steps taken to prevent issues from happening next set of renters.	8/2/2020 5:18 PM
34 Propert manager dint do anything	8/2/2020 1:08 PM
35 Owners were completely dismissive to any issues the local community faced by the occupants. They live in the Silicon Valley and could care less.	8/2/2020 11:06 AM
36 It would seem the renters produce more garbage then the 3 cans onsite can contain. I never received an explanation why the property manager can not get the number it requires though.	8/2/2020 8:04 AM
37 The problems, especially excessive noise after quiet time keep happening.	8/2/2020 5:38 AM
38 Sheriff took 40 minutes to respond to a violent domestic disturbance	8/1/2020 8:47 PM
39 No manager or owner was on site. I contacted the fire chief.	8/1/2020 3:17 PM
40 But even some of the local agencies do not respond and when there is no one to call, ie like an AirBnB rentals. We have to decide to either go talk to the vacationers ourselves or call the sheriff. If they are highly intoxicated, we usually call the Sheriff to be safe.	8/1/2020 8:52 AM
41 No communication. In all instances, either me or other full time residences have gone over to the vacation renters ourselves after being unable to communicate with management.	8/1/2020 8:24 AM
42 party people don't care, they just wanna party	8/1/2020 7:40 AM
43 Couldn't reach anyone	8/1/2020 7:25 AM
44 They weren't available right away.	8/1/2020 6:52 AM
45 It ended up being friends of the owner so the property manager couldn't intervene	8/1/2020 12:36 AM
46 no contact from agency - problems continue.	8/1/2020 12:26 AM
47 Cops didn't show up til 2 hours later and the people were drunk asleep when they did	8/1/2020 12:07 AM
48 The management company was not following pertinent laws and use permit limitations.	7/31/2020 8:41 PM
49 As stated above	7/31/2020 8:17 PM
50 Had to evacuate immediately due to county evacuation due to fires.	7/31/2020 7:37 PM
51 It gets resolved but happens frequently	7/31/2020 5:37 PM
52 No action was takem	7/31/2020 5:10 PM
53 Phone number is not valid	7/31/2020 4:45 PM
54 Sheriff overwhelmed by calls during covid.	7/31/2020 4:28 PM
55 Guests refused to comply, repeated visits by property manager	7/31/2020 1:52 PM
56 Unresponsive owner	7/31/2020 1:29 PM
57 Because the property management folks are typically unresponsive is my guess - and there is no enforcement of the P	7/31/2020 12:22 PM
58 The jacuzzi of the next door rental is outside my bedroom and renters ignore the 10pm quiet rule. Wish the rule was Quiet after 9pm and enforced.	7/31/2020 11:59 AM
59 The owner wasn't reachable until after the guests had left	7/31/2020 11:53 AM
60 Neighbors had to "prove" the issues and work with our District Supervisors office	7/31/2020 11:33 AM
61 It's chronic, see above answer	7/31/2020 11:12 AM

Resident	SurveyMonkey
62 Our of town owners only in the neighborhood for profit. They have no concern for our community and continued to rent to tourists throughout the entirety of lockdown despite health orders forbidding it.	7/31/2020 10:34 AM
63 Unable to contact owners	7/31/2020 10:18 AM
64 A report was submitted to the county but I have not seen a change in their practice	7/31/2020 9:54 AM
65 Took multiple late night calls	7/31/2020 9:44 AM
66 The police didn't do anything, they didn't seem to care, they just talked to them for a minute and left. This was during SIP when rentals were not supposed to be rented yet the police allowed the tourists to stay, further exposing our community to covid and the many risks it brings with it.	7/31/2020 9:38 AM
67 No cooperation	7/31/2020 9:30 AM
68 The noise (screaming in the pool) during the day doesn't violate the rules. It used to be a quiet neighborhood. Those days are now gone.	7/31/2020 7:49 AM
69 Took awhile for the sheriff to get there	7/31/2020 6:46 AM
70 See above.	7/31/2020 12:21 AM
71 Had to call sheriff..took over an hour for responce	7/30/2020 10:43 PM
72 Repeat offenders	7/30/2020 8:41 PM
73 No return contact	7/30/2020 6:52 PM
74 did not know who it is	7/30/2020 6:32 PM
75 Not sure	7/30/2020 5:50 PM
76 By the time neighbors complain, the offending renters are gone and new ones have arrived.	7/30/2020 5:39 PM
77 No idea. The noise persisted.	7/30/2020 5:26 PM
78 She was hostile	7/30/2020 4:51 PM
79 The occupants were to drunk & stoned to answer a question ... the attitude was "We paid x\$\$ to be here; so therefore we can whatever we want!" We used to have FAMILIES & A COMMUNITY! The County has allowed this to happen! The county gets Property Tax PLUS TOT on these rentals with NO OVERSIGHT OR REGULATION!	7/30/2020 4:07 PM
80 Sometimes the vacationers do not listen, especially if they are paryting and being loud.	7/30/2020 4:03 PM
81 Noise continued	7/30/2020 12:53 PM
82 Nobody cared to so anything.	7/30/2020 12:38 PM
83 noise gets loud again.	7/30/2020 12:32 PM
84 owners could not reach the guest in a timely manner	7/30/2020 12:26 PM
85 "Guests" refused to answer the door for sheriffs.	7/30/2020 10:58 AM
86 Spoke with property management at their office eventually..they badically dismissed my protests	7/30/2020 10:50 AM
87 Easily but not immediately. Garbage was a repeated problem.	7/30/2020 10:28 AM
88 Loose dogs continue to be a problem.	7/30/2020 10:05 AM
89 They don't seem to do anything and it keeps happening.	7/30/2020 9:32 AM
90 Could not get in touch	7/30/2020 9:24 AM
91 Unable to contact owner	7/30/2020 9:09 AM
92 Took back and forth e-mails. Agent not in office certain days. Were listed as essential workers but never left rental and had several guests.	7/30/2020 9:07 AM
93 Unresponsive manager	7/30/2020 8:50 AM

Resident	SurveyMonkey
94 Couldn't get ahold of them	7/30/2020 7:34 AM
95 people are complicated	7/30/2020 7:32 AM
96 Sheriff didn't come. Couldn't find out who rental management was.	7/30/2020 7:31 AM
97 see above	7/30/2020 7:28 AM
98 Only resolved when sheriff called. Very stressful for our whole family and children.	7/30/2020 7:17 AM
99 Noise continues during the day Screaming children Guests talking about drugs and using them	7/30/2020 7:08 AM
100 No one shows	7/30/2020 6:40 AM
101 Had to call sheriffs for guy beating girlfriend and child at 3 am, when manager couldn't be reached when yelling began. Second - home is supposed to have no more than 4 guest, they advertise 10 and often have more.	7/30/2020 6:08 AM
102 owner doesn't have control and renters are just here most of the time to party	7/30/2020 5:29 AM
103 Property managers Say call the owners. And the owners never called back.	7/30/2020 5:12 AM
104 Sheriff was not enforcing SIP.	7/30/2020 4:52 AM
105 Owner/manager lives in other county	7/30/2020 2:50 AM
106 Had to track down who manages the property Maybe signs at the residence of who manages the rentals would be helpful	7/30/2020 12:25 AM
107 We are going to Civil Court (for Felony Vandalism) because the Sonoma County Sheriff refused to do their job of Law Enforcement. Adult Protective Services stepped in to assist.	7/29/2020 11:25 PM
108 It was a fire that was uncontrolled	7/29/2020 10:08 PM
109 Owner was unable until the next day to get property manager to speak with vacationing guests	7/29/2020 10:08 PM
110 Nobody cares, this is an industry governed by no one, PRMD, no response, Sheriff could care less! We are feeling abandoned. They just keep issuing permits!	7/29/2020 10:03 PM
111 dangerous situation	7/29/2020 10:00 PM
112 Guests would "behave" when police arrived go right back to it when they left.	7/29/2020 9:56 PM
113 1. One I couldn't find owner, residents wouldn't provide information. 2. Second vacation rental created hostility.. they called CHP on me for accusing me parking 1/2 foot into their spot. CHP wasn't necessary	7/29/2020 9:51 PM
114 With the next group, unrelated young people, issues on repeat. Residents should not be placed in position of having to police absentee owners' short term rentals; they should be present.	7/29/2020 9:50 PM
115 Not enough Sheriffs to enforce!!	7/29/2020 9:28 PM
116 N/A	7/29/2020 9:18 PM
117 We are still experiencing the same issues	7/29/2020 9:17 PM
118 No way to contact them easily	7/29/2020 9:12 PM

Q9 Did you have to call the Sherriff?

Answered: 170 Skipped: 351

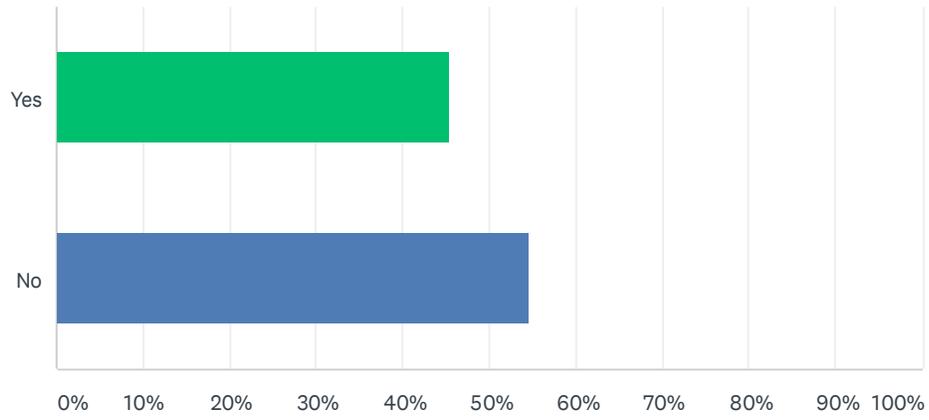


ANSWER CHOICES	RESPONSES
Yes	41.76% 71
No	58.24% 99
TOTAL	170

#	OTHER (PLEASE SPECIFY)	DATE
1	multiple times	8/7/2020 1:56 PM
2	For parking issues I call the CHP	8/7/2020 1:02 PM
3	Sometimes.	8/5/2020 11:23 PM
4	they don't care	8/5/2020 6:52 PM
5	Mostly, if there is no crime or violence, why tie up emergency personnel on inconsiderate people behaving poorly. The sheriff has been called on occasion, I don't know the results or if they even came out However, many, many times I have asked renters to...keep the noise down, don't park on our property, don't block the road, control your dogs, pick up after your dogs, secure the garbage cans because of racoons, turn the floodlights off, don't take and use our patio furniture, don't hang out on our deck... The list goes on!!	8/3/2020 2:30 PM
6	I only call them if emergency	8/2/2020 10:22 PM
7	Should have called on many occasions but the Sherrifs are understaffed and respond to issues like hours after called in	8/2/2020 7:05 PM
8	called neighborhood security	8/2/2020 5:18 PM
9	Contacted the fire chief Steve Baxman	8/1/2020 3:17 PM
10	We reported but no action	8/1/2020 2:16 PM
11	I don't call the sheriff anymore because they don't do anything.	8/1/2020 8:24 AM
12	Neighbors called the Sheriff and no action was taken.	7/31/2020 5:10 PM
13	On numerous occasions, to jo avail. The next renter starts the issues anew and the management company is not taking steps to prevent the violations and disturbing the peace.	7/31/2020 11:12 AM
14	Thought sheriffs have much better things to do	7/31/2020 10:18 AM
15	Landlord should be responsible for proper management of the vacation rental, not the neighbors or Sheriff.	7/30/2020 5:39 PM
16	I didn't think the sheriff could fix the car alarm. Didn't want to waste time. In other situations with noise I have called sheriff and they made guest be quiet	7/30/2020 12:26 PM
17	Someone parked in our carport for three days	7/30/2020 7:01 AM
18	There is only the Sheriff. You are talking Russian River here.	7/30/2020 6:40 AM
19	Did not want to burden Sheriff.	7/29/2020 10:08 PM

Q10 Did the Sherriff respond?

Answered: 110 Skipped: 411



ANSWER CHOICES	RESPONSES
Yes	45.45% 50
No	54.55% 60
TOTAL	110

#	OTHER (PLEASE SPECIFY)	DATE
1	n/a	8/7/2020 1:10 PM
2	They shouldn't have to ticket cars.	8/7/2020 1:02 PM
3	Not yet	8/3/2020 6:09 PM
4	not applicable	8/3/2020 9:21 AM
5	Deputies seem too busy or have been instructed not to "hassle" visitors to the River area. These visitors = tourist dollars/county income.	8/3/2020 9:03 AM
6	NA	8/3/2020 8:43 AM
7	Don't know. People have occupied the rental almost continuously since February.	8/2/2020 11:34 PM
8	I ended up emailing the owners	8/2/2020 10:26 PM
9	Hours later	8/2/2020 7:05 PM
10	N/A	8/2/2020 6:05 PM
11	Didn't call, will call next time	8/2/2020 5:38 PM
12	Chp responds to issues of cars parking in front of driveways	8/2/2020 1:18 AM
13	Most of the time, but if its only a noise complaint, they usually do not come. Especially on a busy holiday weekend We now just yell at our vacationer neighbors if they are being loud and disrespectful like," Its Tuesday at midnight and we have children trying to sleep and we have to go to work tomorrow, please be quiet..."	8/1/2020 8:52 AM
14	not always...often took forever, or not at all...	8/1/2020 7:40 AM
15	2 hours later	8/1/2020 12:07 AM
16	NA	7/31/2020 12:22 PM
17	Didn't call.	7/31/2020 11:59 AM
18	The rental property next to us was also renting during the shelter in place, not to a medical professional or someone who needed to quarantine. Their renters were spoken to by the sheriff and the rental property was reported by me to your office.	7/31/2020 11:12 AM
19	N/a	7/31/2020 10:18 AM
20	The Sherriff didn't respond because we didn't call them. See above.	7/31/2020 12:21 AM
21	N/A	7/30/2020 5:50 PM
22	Didn't request	7/30/2020 5:39 PM
23	Not sure	7/30/2020 10:50 AM
24	N/a didn't call	7/30/2020 9:24 AM
25	N/a	7/30/2020 9:09 AM
26	Not called	7/30/2020 9:07 AM
27	Does not apply	7/30/2020 8:26 AM
28	yes and no, again, the over the top issues are sometimes cut and dry, but most life takes place in the in between and folks who are "here to have a good time" feel like they've left all that be responsible stuff behind which brings us back to what are resorts doing in the middle of residential neighborhoods	7/30/2020 7:32 AM
29	n/a	7/30/2020 7:28 AM
30	But not snymore	7/30/2020 7:17 AM
31	Called Guerneville police department as stated in previous question.	7/30/2020 6:42 AM
32	No one responds	7/30/2020 6:40 AM

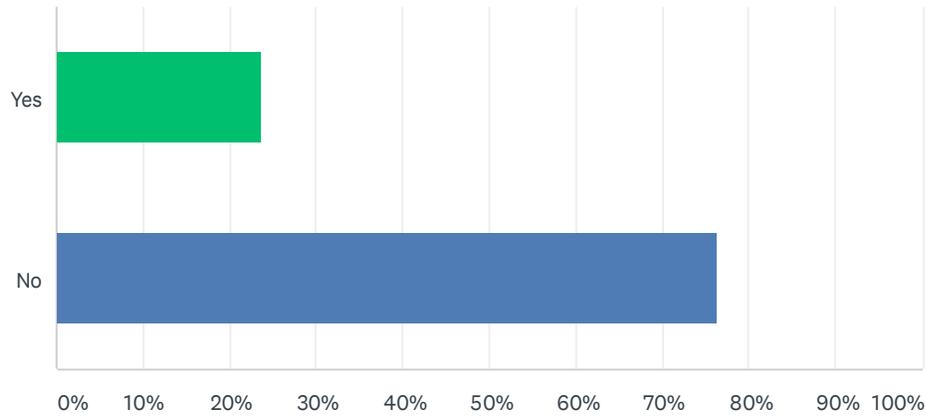
Resident

SurveyMonkey

33	The sheriff comes but nothing is done.	7/30/2020 5:12 AM
34	But refused to write a report or take a report.	7/29/2020 11:25 PM
35	Did not call the Sheriff.	7/29/2020 10:08 PM
36	Have to waste time working out issues w/ rental owners - sheriffs are short staffed.	7/29/2020 9:50 PM

Q11 Is the County's enforcement of the current regulations adequate?

Answered: 417 Skipped: 104



ANSWER CHOICES	RESPONSES	
Yes	23.74%	99
No	76.26%	318
TOTAL		417

#	COMMENTS:	DATE
1	As a general contractor- the amount of requests that I get daily for perspective buyers wanting estimates on remodeling to turn it into an air bnb is astonishing. It really gives us a sense of the pulse of buying and flipping for air bnb and the general understanding of out of town wealth who are purchasing and flipping as vacation rentals. It is so very unhealthy for our local economy and local community.	8/7/2020 3:17 PM
2	Not even close, they just want the \$\$	8/7/2020 1:03 PM
3	When residents from the unincorporated parts of Sonoma County call 565-2121 with a noise complaint, they shouldn't be told there is no noise ordinance. Instead they should be told that they will send out a Deputy to talk with the residents, when available. Having a Deputy show up to speak with a rowdy house, irrespective of whether they are vacation renters, is enough to settle down almost anyone. The County seems to lack enforcement of encroachment of immovable vehicles, garbage, and "stuff" that is stored or accumulated on easements and County properties. It is particularly bad in the unincorporated parts of the County. The lack of enforcement leads to more of this over time. What responsibility does the County hold for protection and maintenance of its properties for its residents? It is not acceptable that landlords are not required to pay for garbage service (and charge their renters accordingly). The issues with garbage pileup in the unincorporated areas of the County are almost always at these houses. We need your support in responsible waste management for renters in particular.	8/7/2020 1:01 PM
4	During the shutdown there were vacation rentals even though they were prohibited	8/7/2020 12:55 PM
5	As far as I can tell there is no enforcement for unmanaged properties. These unmanaged and illegal vacation rentals are further encouraged by the county policies.	8/7/2020 12:34 PM
6	so tired of this shit unaffordable housing and constant flow of partiers and noise and cars	8/7/2020 11:25 AM
7	This survey needs an option for "unsure".	8/7/2020 7:45 AM
8	Not sure	8/7/2020 5:14 AM
9	I don't know	8/6/2020 5:50 PM
10	not sure	8/6/2020 5:47 PM
11	Not sure what the regulations are.	8/6/2020 4:12 PM
12	Not at all, I understand rental pricing is based off willingness of someone to pay it. However, growing up in Guerneville and seeing the influx over the last few years in vacation rental properties I believe that the 2 go hand in hand as vacation rentals take away permanent housing opportunities.	8/6/2020 1:19 PM
13	Sometimes. Most renters just continue with the party after the sheriff leaves. Calling the law usually means more garbage in the neighbor the next day.	8/6/2020 12:37 PM
14	I'm not sure what all the regulations are, but there is an issue with parking on my road	8/6/2020 11:17 AM
15	It ruins it for the respectful people when the county doesn't handle the problem situations.	8/6/2020 7:17 AM
16	The general population needs to have more informatiin regarding the regulations fir Air B and B'a. Which department do we contact when vacationers create a nuisance? Who will listen? Who will enforce?	8/5/2020 11:45 PM
17	Too many vacation renters who invite many people to their large noisy parties.	8/5/2020 11:30 PM
18	Norma enough enforcement of rules	8/5/2020 11:01 PM
19	too loosely structured. Too many VRs operating outside of permits, etc. No way for authorities to control them or collet fees/taxes	8/5/2020 10:35 PM
20	They should be ticketing all the tourists who aren't obeying general traffic laws around parking and speed as well as those who aren't adhering to mask use.	8/5/2020 7:28 PM
21	No enforcement whatsoever by the County, particularly of overflow parking.	8/5/2020 11:23 AM
22	There are too many residences turned into stvrs which removes housing and creates a bad influence on neighborhoods. Our residences and granny units were NOT intended as hotels!	8/5/2020 2:55 AM

	Meanwhile good hotels don't have enough customers and county wants to buy them for housing! That's crazy! Please stick to our General Plan and residential zoning and tourists can go to the hotels.	
23	It seems to be.	8/4/2020 11:42 PM
24	Limited number of vacation rentals need to be addressed.	8/4/2020 8:05 PM
25	Not enough staff.	8/4/2020 6:27 PM
26	There aren't a whole lot of vacation rentals in my neighborhood, but from what I have heard from other local residents, there isn't much enforcement can do with the current regulations. People can still park in residential neighborhoods and leave their trash and waste around people's homes.	8/4/2020 4:12 PM
27	Are there Code Enforcement Officers assigned to the vacation rental licensing program? if not, there should be. License fees should be used to cover the cost of the program. The Sheriff is the wrong party to enforce these code violations.	8/4/2020 3:48 PM
28	I'm not sure if the property manager is legal (lives within 30 miles) or if she has reported excess noise complaint last month. How do I know?	8/3/2020 6:12 PM
29	What enforcement? During the SIP ordinance there were several rentals operating on our dead end road. I have lived here 43 years and have NEVER seen so much traffic on this road...people I have NEVER seen before.	8/3/2020 6:07 PM
30	What enforcement?	8/3/2020 3:17 PM
31	Don't know about any regulations...haven't seen anything enforced. Maybe when they had that 'blowout' graduation part years back...that one was really bad!! Never heard about any accountability...ever!! Even though they broke back into the place a day or two after. Not even an apology!! I think a few of them are the ones that come back to drink and smoke pot at the creek occasionally!?!?	8/3/2020 2:39 PM
32	Need assurances that homeowners are cleaning fastidiously, and that visitors are not dumping trash and plastic into the creeks and rivers.	8/3/2020 2:37 PM
33	What are the current regulations? This question is unclear.	8/3/2020 2:24 PM
34	More renters show up than the unit says can be accommodated.	8/3/2020 1:44 PM
35	I don't know	8/3/2020 12:40 PM
36	Police should give these hundreds of people packed into our local beaches tickets. River traffic is the most I've seen in my 15 years here.	8/3/2020 12:19 PM
37	I think that the County does a good job and has the right mechanism's in place for any possible problems. I have a vacation rental next door, one across the street, and several more in the neighborhood. All are respectful, and add to the vibrancy of our area.	8/3/2020 11:23 AM
38	Wish the homeless were as regulated as the vacation rentals.	8/3/2020 10:56 AM
39	need to limit number of people in rental, need to restrict number of rentals in a neighborhood, need to require license for rental, need review process of adhering to rules	8/3/2020 10:18 AM
40	vacation rental permits are issued without any neighborhood input	8/3/2020 9:23 AM
41	vacation rentals were operating through the entirety of the Shelter in Place order. No sheriffs came when I called to report. There were tourists all over the neighborhood beach.	8/3/2020 9:10 AM
42	I rarely see County Deputy Sheriffs patrolling or interacting w/any residents. There seems to be a disconnect between law enforcement/even public education and mask wearing, social distancing, large gatherings, unsafe driving, unsafe parking, unsafe running across River Rd. & other places.	8/3/2020 9:08 AM
43	I feel only sonoma county residents should have access to parks and river and tourists should not be welcome at this point	8/3/2020 8:41 AM
44	not enough regulations in unincorporated areas.	8/3/2020 8:36 AM
45	My neighbors up the street have a less positive experience.	8/3/2020 3:39 AM

Resident		SurveyMonkey
46	Don't know	8/3/2020 3:29 AM
47	They do nothing	8/3/2020 12:00 AM
48	We think there are many vacation rentals flying under the radar. Plus owners may think they are renting to just 4 guests, but 10 show up.	8/2/2020 9:38 PM
49	We feel that the County is more interested in collecting the money from this vacation rental than in proper enforcement. Our entire neighborhood asked for the fee to be waived to make our neighborhood safe from further vacation rentals but the BOS's refused this.	8/2/2020 9:10 PM
50	Our local social media - waccobb.net, Nextdoor - as well as letters to the PD, should be sufficient to inform. Consider adding to your community contacts! Lurk if you must but public anger is out there re too many vinyards, too few rentals for working folks.	8/2/2020 8:52 PM
51	Don't know	8/2/2020 8:19 PM
52	Not sure what County is doing currently. My horror is at the sheer volume of humans at the river and their drunken littering and walking in River Road. Why oh why are drunk people always IN the street?	8/2/2020 7:07 PM
53	During the shelter in place, there were plenty of vacationers renting homes here who should not have been.	8/2/2020 6:57 PM
54	I live on Flamingo Hill in Guerneville and at the best of times parking is scarce for the year-round residents. Many of the AirBnB rentals (there are at least 15 on this hill) have absolutely no parking near the rental. So we see five or six cars lined up in NO PARKING zones blocking access to the hill and impeding emergency vehicles. Permit Sonoma should deny all AirBnB rentals that have no parking space.	8/2/2020 6:46 PM
55	As stated previously, PLUS the new owners of the Northwood Lodge (now Casa Secoya) (who also own at least on Air BNB) rented out their Air BnB unit on Redwood drive to vacationers THROUGHOUT the entire COVID lockdown, had workers remodeling on the new hotel THROUGHOUT the COVID lockdown (ignoring county orders). The other vacation home rentals on Redwood Drive and the man who owns Scandia Builders remodeled 3 homes throughout the Lockdown on Redwood Drive.	8/2/2020 6:40 PM
56	When we have been awakened by noise, we have not called anyone since it seemed unlikely anyone would respond.	8/2/2020 6:23 PM
57	Don't know.	8/2/2020 5:45 PM
58	parking not enforced. covid restrictions were not enforced	8/2/2020 5:43 PM
59	everythingsssssssssss soooooooo convulsed !!!!!	8/2/2020 5:26 PM
60	does not apply at unincorporated coast...	8/2/2020 5:18 PM
61	Vacation renters generally come to party, disrupting quiet neighborhoods.	8/2/2020 3:46 PM
62	I don't know	8/2/2020 10:07 AM
63	Owners get away with too many violations	8/1/2020 7:37 PM
64	I have not received info on adequate and effective enforcement other than what I hear from others... I would imagine there is not enough staff to manage the current violations along with far more serious issues.	8/1/2020 4:53 PM
65	Don't know	8/1/2020 2:25 PM
66	Bed tax should be applied. A limit of Bnb on the river as it reduces the number of rentals for long term. should have specific parking space, no fires, no fireworks, no noise or high volume music	8/1/2020 2:21 PM
67	What enforcement?	8/1/2020 9:06 AM
68	River behavior - power boat used. Too fast in a no wake zone.	8/1/2020 8:38 AM
69	No, rental properties are being rented out to non-essential reason, i.e. vacation.	7/31/2020 9:47 PM
70	I am not really aware of what they are.	7/31/2020 8:19 PM

Resident	SurveyMonkey
71 These people next door to me have been running this vacation rentals business as usual THIS ENTIRE TIME. Because we ALL know the Diva Sheriff won't be "allowing" his deputies to enforce anything	7/31/2020 7:12 PM
72 During COVID the Vacation Rentals were closed by law. The entire lower Russian River Vacation Rentals were filled with people from out of town. Neighbors called the sheriff and no action was taken. Neighbors contacted PRMD and no action was taken.	7/31/2020 5:22 PM
73 Home next door was rented every weekend during covid-19 shutdown period	7/31/2020 4:47 PM
74 Too many Vacation rentals, lack of controlling permitting process. Owners are doing whatever they want!	7/31/2020 4:30 PM
75 I don't know.	7/31/2020 4:12 PM
76 Almost nothing in my neighborhood is permitted, all are overtaxing their septic systems and some septic systems are not being properly maintained. Also no one addresses the parking issues in my area.	7/31/2020 3:25 PM
77 I wouldn't know since there are no issues with the vacation homes in our neighborhood	7/31/2020 3:01 PM
78 # people often exceeds advertised #maximum	7/31/2020 1:20 PM
79 There should be restrictions on tourism during a pandemic. Even though it brings income, it makes many of us locals feel unsafe during this pandemic. River and coast areas become almost a hazard once the weekend hits...people are parking alongside the roads because beach parking lots are already packed. Vacation rentals are being rented back to back...owners only care about the money and not the health of their workers who clean. Who cleans these rentals and hotels? The Latino community, and mostly Latino women here in the lower Russian river. All while the owners are sitting in their safe comfy home in san francisco, not worrying about getting contaminated. Please find a way to protect and support domestic workers.	7/31/2020 12:51 PM
80 I think our covid spike speaks for itself.	7/31/2020 12:24 PM
81 There its NO enforcement that I can see - there were literally hundreds of VRs open when they shouldn't have been during the SIP - people on the river on the beaches etc that told me that were just up for the weekend to get away from (the city, the Bay Area, the valley etc.)	7/31/2020 12:24 PM
82 not sure	7/31/2020 12:21 PM
83 ldk	7/31/2020 12:00 PM
84 We live in a quiet neighborhood away from the downtown and not an established history of "summer only" occupancy. The impact of vacation rental properties is an intrusion and a negative impact.	7/31/2020 11:56 AM
85 I think there should be a financial penalty to the renters when they violate the noise ordinances, and the management company should also get fined. There's no real consequences if a property is chronically disturbing the residents. I know that after three formal complaints, the rental license is revoked. But until that can take place, there are countless days/evenings the residents are being disrupted from the enjoyment of our homes, it was should be a tranquil, peaceful for and relaxing place to live.	7/31/2020 11:30 AM
86 Way too many vacation rentals. Reduces housing for residents & changes feel of neighborhood. Division of units & non-permitted changes ignored by County	7/31/2020 10:22 AM
87 Hard to tell since the replies are standard "thank you for submitting" and there's no FU, so one needs to rely on the subsequent rental events to see if it gets better.	7/31/2020 9:58 AM
88 parking enforcement is abysmal.	7/31/2020 9:56 AM
89 I do not know	7/31/2020 9:55 AM
90 There is at least one illegal Airbnb in my neighborhood	7/31/2020 9:50 AM
91 Is there any?	7/31/2020 9:43 AM
92 I don't know	7/31/2020 8:29 AM
93 If there is ungodly noise after 10:00 the host still has another 30 minutes to deal with it. I don't know how else to give them time, but the noise has really altered our neighborhood.	7/31/2020 7:51 AM

Resident	SurveyMonkey	
94	There is too many and when non permitted ones are reported nothing happens	7/31/2020 6:48 AM
95	Judging by the number of VRs that were occupied on the weekends during the SIP there may be an enforcement issue. It seems unlikely that essential workers would only be here for 2 day stays over the weekend. The 2-day weekend pattern doesn't seem consistent with covid related isolation or quarantine.	7/31/2020 12:21 AM
96	It seems like many of the complaints about existing vacation rentals could be solved by code enforcement to reduce overcrowding - especially in regards to guest to sewer capacity ratio and real and actually reasonable parking restriction. There could be potentially a lot less problems that need sheriff enforcement if there weren't houses that are advertising a capacity that wouldn't be accepted by the county permitting agency in any other circumstance.	7/30/2020 7:02 PM
97	I don't know what current regulations are so I can't really say	7/30/2020 7:01 PM
98	All the vacation rental were rented early on in pandemic. I contacted lynda's office several times and NOTHING was done	7/30/2020 6:34 PM
99	I'm not sure we should be allowing vacation rentals from outside the area. I know that property owners have to cover their mortgages and may rely on the income in other ways (and I empathize with that), but I don't feel comfortable with it. There was lots of talk, initially, about being patient with the renters because they might be "essential workers," but over the past few months I have come to believe that is probably not true in most cases. I see families, even multiple families, at vacation rentals. I have seen them not comply with basic social distancing and masking norms. And I've seen them do it in our local streets, stores, and restaurants... carrying a fundamental disregard for safety into our community. We are a small, isolated community it should be easy to keep ourselves safe, and still support the property owners. This could be done with strict enforcement of safety rules.	7/30/2020 6:31 PM
100	Professional management of rentals should be required, and manager should be within 10-15 minutes away.	7/30/2020 5:49 PM
101	ABSOLUTELY NOT!!!!	7/30/2020 4:11 PM
102	Question 5. We did not call it in... because the County enforcement is laughable. The response would be too little, too late and so lacking and ineffectual so we just wait for the behavior to subside under the "get it out of their system" philosophy	7/30/2020 4:08 PM
103	Don't know. Have they hired code enforcement staff yet? There was an issue with the county and law enforcement not responding to noise complaints until Russian River Alliance stepped in to resolve the issue. Noise issues were not limited to vacation rentals though.	7/30/2020 3:25 PM
104	Not sure	7/30/2020 2:12 PM
105	No enforcement	7/30/2020 1:47 PM
106	limit number of VR's in any area. No more that one every 500ft or so. Big fines for noise, excess people and illegal parking. Zoned residential should me residential no commercial vacations allowed	7/30/2020 1:41 PM
107	We have too many vacation rentals in the Russian River area and not enough housing for families. There has to be a moratorium of vacation rentals . Enough is enough!	7/30/2020 12:35 PM
108	What enforcement???	7/30/2020 12:33 PM
109	I don't believe the guest count and parking or noise is enforced	7/30/2020 12:27 PM
110	I'm unsure.	7/30/2020 10:02 AM
111	The vacation rentals in my immediate neighborhood were continuously rented out to different people during the "shelter in place". No one cared. I actually have 2, not one in my neighborhood.	7/30/2020 9:56 AM
112	I don't know	7/30/2020 9:18 AM
113	Sheriff dept will only warn and not on the top of list regarding priorities.	7/30/2020 9:09 AM
114	During shelter in place there should be special restrictions and strict enforcement to keep residents safer from the spread from those in higher risk areas.	7/30/2020 9:01 AM
115	WE need a zoning change so that residents can have input for each VRBO conversion. Rather	7/30/2020 8:27 AM

than make a neighborhood pay to protect their pursuit of happiness and exclude the VRBO's, the county should handle that for free. Last weekend one of the ones in my neighborhood had five cars....they couldn't have all come from S. F. or Sacramento together.? This is often the case. Oh and I forgot the liberal use of the F/word by every man there and the rap music, with it's anti woman hip rhetoric.Charming... I know they are on vacation but no one promised that renting a temporary house in an established neighborhood gives them carte blanche.

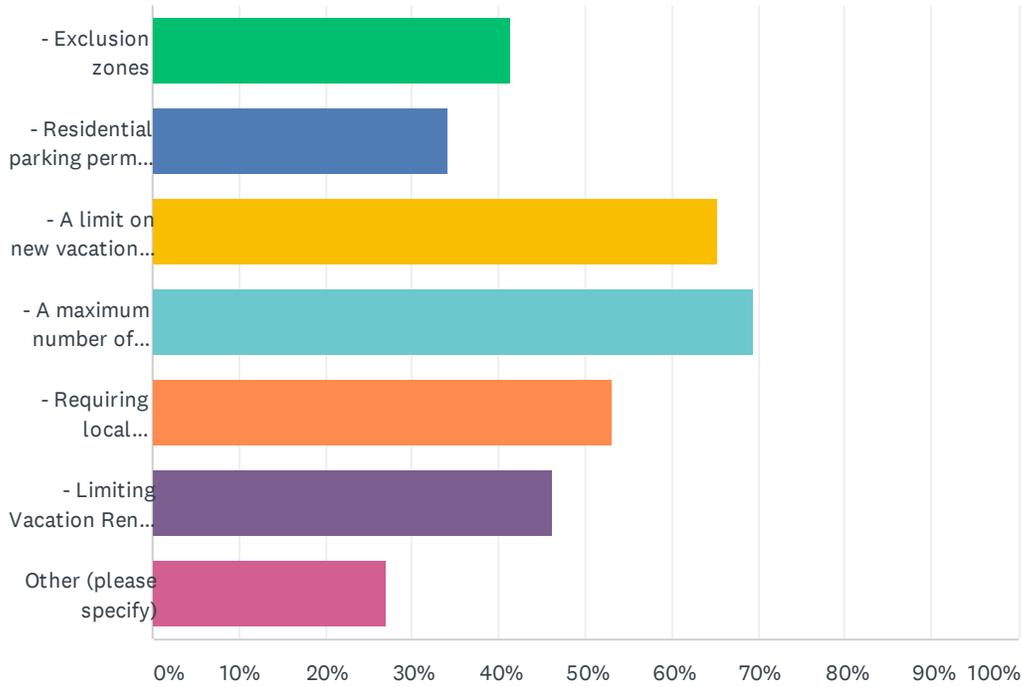
116	Definitely not during the pandemic, and fire season.	7/30/2020 7:53 AM
117	Houses are in close proximity and lots of daytime noise	7/30/2020 7:11 AM
118	No no one responds	7/30/2020 6:41 AM
119	They do not deal with parking issues.	7/30/2020 6:08 AM
120	There is little enforcement	7/30/2020 5:14 AM
121	Home owners and full time renters need protection and enforcement of Covid -19 restrictions for out of county vacation renters. Also enforcement on maximum occupancy, parking spaces provided, quiet time hours, i.e. 10 pm..	7/30/2020 5:09 AM
122	No problems with the 2 in my immediate vicinity but the ones close to friends and neighbors seem to have an issue with noise (especially late night), partying and all that encompasses.	7/30/2020 3:12 AM
123	The is no enforcement of anything here ... nothing, nada ,zip ,, zero ...	7/30/2020 12:30 AM
124	Better notification in neighborhoods. There is more than one rental in my neighborhood but I've only seen a notice on one.	7/29/2020 11:46 PM
125	If sheriff responds	7/29/2020 11:14 PM
126	There have been parties since SIP.	7/29/2020 10:50 PM
127	According to some neighbors in other neighborhoods the county does not enforce rules. Whether this is accurate or not, who knows. Surveying via social media and you will certainly get the complainers. Parking and noise in some neighborhoods may be legitimate complaints and if violators are punished the rules might be taken more seriously. Sometimes the compatibility issue is neighbors choosing to live in a tourist area when they would be much better suited in a traditional neighborhood in Santa Rosa.	7/29/2020 10:33 PM
128	Noise complaints - even when the noise is heard after 9PM - are not taken seriously	7/29/2020 10:16 PM
129	Quiet hour/number of vehicles per site can be too subjective to easily enforce.	7/29/2020 10:13 PM
130	During SIP there were guests most weekends illegally.	7/29/2020 10:02 PM
131	Rentals continued to occur in spite of health orders to the contrary in earlier lockdown and lack of enforcement in numerous neighborhoods in my area made that health order moot!	7/29/2020 9:59 PM
132	Covid lock down as an example many vacation rentals defied the lock down and now we have to lock down again!	7/29/2020 9:58 PM
133	It would be very easy to require all legal vacation rentals to advertise their license number. That would make it easy to spot the illegal ones. The County should actually check that their is adequate parking, not take someone's "word" for it. Vacation homes belong along the River and creeks, not in residential neighborhoods like Armstrong Valley or the Hill.	7/29/2020 9:57 PM
134	Vacation Homeowners that have multiple guests partying all night , while homeowners ther has been nightmare	7/29/2020 9:54 PM
135	Far too many unrelated people, often partying, noisy, allowed in neighborhoods where very limited parking. We are zoned single family yet exceptions are being made for this - zoning not enforced for sake of money to county. Takes away housing from local residents.	7/29/2020 9:51 PM
136	Noise and amount of people in a house at a time needs to be reviewed. Fires in outdoor pits	7/29/2020 9:30 PM
137	From what I have seen and heard the county does absolutely nothing and does not respond to complaints my neighbors have made	7/29/2020 9:20 PM
138	What are the current regulations?	7/29/2020 9:18 PM
139	See previous comment. 15999 and 16005 River Rd. There's new renters there every weekend.	7/29/2020 9:14 PM

Cherie from Russian River Nested is acting as the vacation rental property manager. Permit Sonoma for some reason just believes them when they say they're not renting for less than 31 days, but they are.

140	Non-existent.	7/29/2020 9:08 PM
141	Multiple complaints go unanswered with no follow up. Not in my neighborhood but in others.	7/28/2020 7:34 PM

Q12 What new regulations or programs would help create balance between neighborhoods and vacation rentals

Answered: 440 Skipped: 81



ANSWER CHOICES	RESPONSES	
- Exclusion zones	41.36%	182
- Residential parking permit program	34.09%	150
- A limit on new vacation rental licenses	65.23%	287
- A maximum number of vacation rentals allowed per neighborhood	69.55%	306
- Requiring local management of all rentals	53.18%	234
- Limiting Vacation Rental ownership to one	46.14%	203
Other (please specify)	27.05%	119
Total Respondents: 440		

#	OTHER (PLEASE SPECIFY)	DATE
1	Too many people coming from out of town, buying up all the housing, and flipping them as vacation rentals.	8/7/2020 3:17 PM
2	Exclusion in residential neighborhoods	8/7/2020 2:09 PM
3	Septic regulations. NO vacation rentals until septic are updated	8/7/2020 1:03 PM
4	All of the above are more layers of complexity to our system, and risk becoming another law that isn't enforced. Definitions and context are everything, but an exclusion zone reeks of treating citizens unequally, setting limits and maximum numbers requires someone determining the "right" number, and things like limiting vacation rental ownership to one will just lead to creative sharing of ownership across family members or friends. Instead of adding new rules, likely most of our issues would be addressed through better enforcement of parking issues, more readily offering Deputies to speak with noisy neighbors, clean up County property and easements (and notify all neighboring properties of the laws preventing the use of it to store vehicles, garbage, and other stuff), and require that garbage service be provided for any renters in the County.	8/7/2020 1:01 PM
5	Some of the numbers of allowable guests seem to be more than a septic can handle. Monte Rio is still on septic.	8/7/2020 12:55 PM
6	there is enough	8/7/2020 12:49 PM
7	none	8/7/2020 12:46 PM
8	IRS and Real Estate Regulation of second homeownership and real estate investment.	8/7/2020 12:34 PM
9	No obvious need for new regulations.	8/7/2020 12:02 PM
10	My neighborhood is zoned residential but is now made up of mostly commercial vacation rentals. Many occupants have guests, parties, don't know where to park and leave behind overflowing trash cans. We live in constant dread of these neighbors.	8/6/2020 10:31 PM
11	Not allowing people to bring covid into our neighborhoods	8/6/2020 8:28 PM
12	Better regulation of unlicensed VRBO, air bb Rentals	8/6/2020 4:29 PM
13	I don't feel people should be able to convert homes into an empire of vacation rentals, the suggestion of 1 vacation rental ownership is a good one. Exclusion zones are interesting, I wonder how that has played out in other places. It could be that a maximum percentage of vacation rentals would work too. We have other issues in the neighborhood in that people park all over to go to the beach, so I don't think that vacation rentals have the biggest impact on parking. I thought local management was already required?	8/6/2020 7:17 AM
14	Limits seem the best, especially in neighborhoods that have very limited parking	8/5/2020 10:35 PM
15	Can we incentivize long-term rentals? Much preferable to new groups coming in all the time, especially during Covid.	8/5/2020 1:34 PM
16	LIMIT VACATION RENTALS TO 7 DAYS OF RENTAL PER MONTH	8/5/2020 12:23 PM
17	County needs to pay attention during any future COVID shelter-in-place Public Health Order so as to start to enforce, rather than simply ignore, those few bad actors in the Vacation Rental industry who simply keep advertising and keep on renting with short turnover to often out-of-state large parties of renters.	8/5/2020 11:23 AM
18	Ban stvrs. Banning them will restore our communities and solve the housing issue. The county has created this shortage. Only bed and breakfast inns should be allowed and only in certain areas. This is a horrible mess! sTVRs are taking more residential use housing out than the TUBBs fire	8/5/2020 2:55 AM
19	Analyze impacts and ratios to consider what's best.	8/4/2020 11:42 PM
20	Noise ordinance. Deposit for damage to other homes or for causing distress to neighbors.	8/4/2020 6:27 PM
21	1. Residents need a 24-hour response phone number for every local property manager. 2. Property owners and residents within, say 600 ft (or other established radius used for environmental review), need to be notified of any application or RENEWAL for a vacation rental license so that comments can be considered (past violations, frontage improvements, off-	8/4/2020 3:48 PM

street parking needs, etc.). Vacation Rentals are a commercial enterprise operating in single family residential zoned areas. Conditional Use approval should be a standard process for vacation rental licensing.

22	Shelter in during pandemic!	8/4/2020 1:15 PM
23	I would like the county to actually count the rentals in West County neighborhoods. I have counted 13 on my dead end road. Far too many.	8/3/2020 6:07 PM
24	Exclude our neighborhood!! No more vacation rentals on Paradise Grove Rd, Cazadero, CA	8/3/2020 2:39 PM
25	No regulations please- mandatory yearly contributions to local homeowners groups.	8/3/2020 2:37 PM
26	Require adherence to current regulations with a rule that ANY violation would mean that the vacation rental permit is immediately revoked.	8/3/2020 2:24 PM
27	requiring longer stays so that there isn't so much traffic and activity. Some are for one night only	8/3/2020 12:40 PM
28	Longer term rentals only during the pandemic, or none at all	8/3/2020 12:19 PM
29	I do not think the existing rules would benefit from restricting owners from offering their homes to visitors	8/3/2020 11:23 AM
30	None, less government	8/3/2020 11:16 AM
31	How about rental owners have an "open house" for all the neighbors so everyone gets to know each other? Many rental owners don't live in the neighborhood so they don't know the neighbors and any special circumstances they may have, for example someone who works nights and sleeps days, or has to get up in the wee hours to go to work, etc.	8/3/2020 10:56 AM
32	Monthly limits on the number of days a unit can be rented out	8/3/2020 9:23 AM
33	More County Sheriff's Dept. or other public health entity enforcement & education re masks, social distancing, not having large gatherings, etc. It seems like year-round West County residents' public health & well-being are secondary to tourist dollars.	8/3/2020 9:08 AM
34	There are way too many vacation rental homes in the lower Russian River Area. Our locals can't find adequate housing without having to move a way which disrupts our locals and local economy for them. This vacation rental business is OUT OF CONTROL.	8/3/2020 8:41 AM
35	I am suggesting no more than 10% of the housing is vacation rentals. Allocate hotels and motels for the tourist population	8/3/2020 12:02 AM
36	The current regulations are sufficient. We need a vibrant rental environment because our community depends on visitors to enjoy what we enjoy. I fear the influence of Nimbys.	8/2/2020 8:55 PM
37	There is already a healthy balance. We need tourists for our economy, and it brings vibrancy to the area.	8/2/2020 8:52 PM
38	Don't know, we may become one in the future.	8/2/2020 8:19 PM
39	Leave them alone. We need the money they spend in our communities. Most of the complainers are on government services or retirees and wont be affected by restricting vacation rentals. Shut down the ones that are not self policing the behavior of their guests and leave the rest alone.	8/2/2020 7:44 PM
40	I think this is an over reach on your part and slanted. I will take a vacation rental ANY DAY over the tweakers and homeless.	8/2/2020 7:31 PM
41	Certainly disallow vacation rentals during a time of pandemic when the virus is spreading.	8/2/2020 6:46 PM
42	Not allowing purchase of single family dwellings for conversion to vacation rentals which changes the tone of neighborhoods and makes a tight housing market worse.	8/2/2020 5:42 PM
43	Require deposits for neighborhood disruption ie.. late night noise, etc. Which will be distributed to neighbors upon confirmed violation. Ie (those that require sheriff call) neighbors receive the money deposited due to there trouble, the money is divided amongst those present that registered complaint. I'd make it a \$500 deposit.	8/2/2020 3:46 PM
44	This is a "resort" area and there should be vacation rentals as it stimulates the local economy. A balanced approach of limiting vacation rental ownership, requiring local management, and	8/2/2020 10:07 AM

	"managing" the amount and location of the rentals (by season) should be applied.	
45	There should be environmental impact reports on prospective vacation rentals as part of the permit process. Each prospective lot should have a limit of units available to rent.	8/2/2020 8:13 AM
46	I personally need more information on the "bigger picture" of what the vacation rental issues are. Not enough facts to determine the above yet.	8/1/2020 4:53 PM
47	No vacation rentals in residential neighborhoods. No rentals less than 30 days allowed.	8/1/2020 3:19 PM
48	No rentals through Air BNB or VRBO...because very hard to track the rentals and the people using them, no payments to the tax base like bed tax	8/1/2020 2:21 PM
49	limiting number of vacation rentals owned or run by out of town/absentee owners	8/1/2020 1:27 PM
50	none	8/1/2020 10:27 AM
51	A standard set of County rules (signage provide by the County) that must be posted in all vacation homes, to make people aware of the rules in Sonoma County. A noise ordinance that is clearly stated and enforced, especially with vacation homes that have hot tubs and are dog friendly. A regulation for dog friendly vacation homes, where they must have a fully fenced in yard and make it clear guests cannot leave dogs unattended, they could be fined. A program to address the increase of garbage on our streets. Maybe some TOT tax could be used to hire a street cleaner during summer months. The more vacation homes in our neighborhood, the more trash in our streets. Many vacationers have a lot of trash, more than your average household and the cans are often overflowing. Many vacation homes leave their garbage cans out, when they leave, which is often before garbage pick up day and animals/birds get into the trash and spread throughout our neighborhood. The year round residents have to clean it up because no one else does.	8/1/2020 9:06 AM
52	Communication with affected neighbors.	8/1/2020 8:38 AM
53	I'd like more hotel development. I'd like our vacationers to be housed in areas for businesses and not in our residential neighborhoods. I want hotels to meet the demand for overnight stays.	8/1/2020 8:26 AM
54	Vancouver style empty homes tax.	8/1/2020 6:31 AM
55	Yes to this!!	7/31/2020 11:11 PM
56	None of the above.	7/31/2020 11:01 PM
57	Could be based on housing needs in the area. If available rentals falls below a percentage.	7/31/2020 9:22 PM
58	Not sure	7/31/2020 7:56 PM
59	My neighbors on Brookdale applied for the Exclusion zone and after months of work the BOS said NO. Why are supervisors who are not in charge of our area voting on this matter? Is it because the County wants the TOT taxes that are not returned to the lower Russian River? The entire integrity of my neighborhood is lost now that we have Vacation rentals. Houses that were occupied by families with children attending local schools and parents running local businesses and volunteering in the community are now filled with vacationers who do not offer any of these things for our community. Furthermore, there is a shortage of affordable housing in this area. Locals get fed up with the noise and rude vacationers and sell their houses and move away. It is a serious situation that the county has not addressed. By the way the county had no rules or regulations for 10 years for vacation rentals and it is a complete disgrace. Shame on the county for letting things get out of hand. What about the rental on Sweetwater Springs Rd where the deck fell off due to a wild party. The horror stories go on and on. Why are people running "commercial businesses" with increased traffic, noise and parties in areas zone private residential housing? We are sick of this.	7/31/2020 5:22 PM
60	Neighborhood compliance questionnaires. Also have personal experience with the local management agency illegally re aiding rents to content with rental market which prices out locals and further affects poverty in RR area. We need rent control.	7/31/2020 3:25 PM
61	Require them to have 72hrs or more in between to make it more safe for domestic workers. Too many bookings is a problem. Not safe for the workers, not safe for the guest, not good in stopping the spread.	7/31/2020 12:51 PM
62	Regulating the Vacation Rental Agencies and enforcing existing rules	7/31/2020 12:24 PM

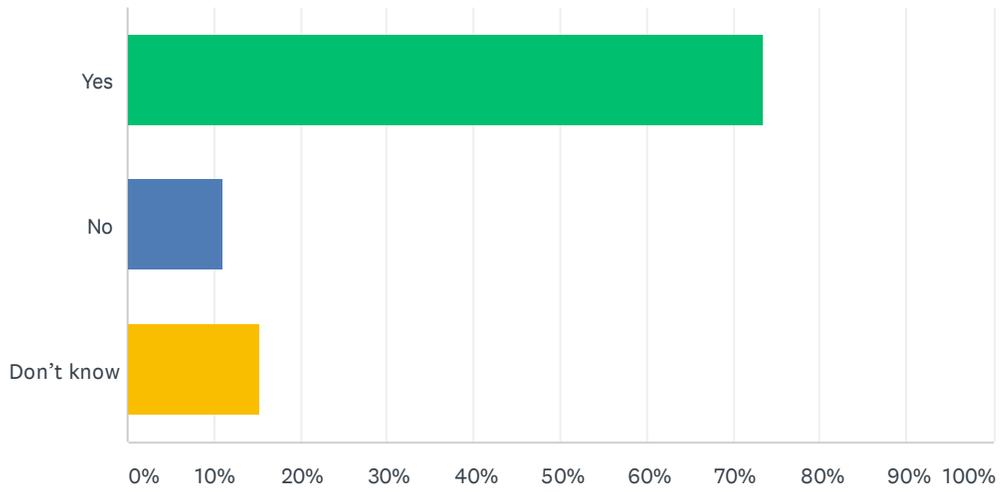
Resident	SurveyMonkey	
63	none of the above	7/31/2020 12:21 PM
64	Mandatory signage on/in the property outlining ordinances that must be complied with, limiting the size of renter groups to smaller groups, limiting the number of days per year a rental can host, annual review of complaints against a rental property for determining license renewal, mandatory drive by properties that are occupied to ensure quiet time from 10pm-7am is strictly followed	7/31/2020 11:30 AM
65	Ban on vacation rentals below 4,000 square feet to reduce their impact on workforce housing.	7/31/2020 10:36 AM
66	Noise ordinance. All vacation rentals should be physically inspected by County to assure compliance with zoning & permitting.	7/31/2020 10:22 AM
67	More resources for code enforcement.	7/31/2020 10:11 AM
68	Its more of a density question... # allowed per block would be a huge improvement. The constant stream of cars and pedestrians, often 5-10 per house, its overwhelming the locals and their children's use of the outdoor space, not to mention the night time noise.	7/31/2020 9:58 AM
69	Noise regulations	7/31/2020 9:45 AM
70	Enforcement of current laws	7/31/2020 9:00 AM
71	Strict no noise after 10 pm weekdays and 11pm weekends.	7/31/2020 8:29 AM
72	Better enforcement of existing policies.	7/31/2020 8:12 AM
73	A limit on compliants before losing permit	7/31/2020 6:48 AM
74	Should not be allowed in neighborhoods!	7/31/2020 6:06 AM
75	If the County cares about there being public accommodations that are ADA compliant, you need to change the regulations for conversion of residential housing to mini-hotels/VRs. When I've done searches on Airbnb it seems there are over 300 vacation rentals in the Guerneville area. I don't believe that any of them are ADA compliant. Many of the resorts are finding difficult to recover from the last flood, lift their structures out of harms way, and comply with ADA. The County makes it virtually impossible to pay for it when they allow VR conversion without having to meet the same standards. The market doesn't value ADA compliance and if you continue to have two different sets of rules, you will have more resorts that look like New Dynamic Inn and hundreds of VRs without any ADA compliance. I find it extremely annoying that I'm seeing many houses that were lifted with public grant money, that was only available for residential property, being purchased by investors and turned into mini-hotels. When Mike Reilly was getting input from the business community about the grant program it was decided that the focus should be on residential property so that local customers and employees would have safe secure homes. It was thought that our businesses and the local economy could bounce back from a flood faster if our customers and employees had houses that didn't flood. Maybe the county could make it a condition for getting a vacation rental permit that the applicant pay an affordable housing impact fee equal to the public grant money used to lift the house.	7/31/2020 12:21 AM
76	Quicker response to complaints.	7/30/2020 9:41 PM
77	A permitting type agency team that can look into complaints, infractions and potential punishment for any repeat offenders and make any recommendations necessary to the appropriate authorities.	7/30/2020 7:02 PM
78	Need to more heavily tax the owners	7/30/2020 6:34 PM
79	Strict enforcement of safety rules on all vacation renters. Penalties on property owners for not including safety rules in their house policies.	7/30/2020 6:31 PM
80	4 or more Sheriff calls for service or violations/ citations and they lose their ability to rent the property as a vacation rental.	7/30/2020 5:49 PM
81	Enforcement of existing laws/regulation	7/30/2020 4:52 PM
82	There MUST BE A LIMIT TO THIS On Going expansion on Vacation Rentals! ENOUGH IS ENOUGH!!	7/30/2020 4:11 PM
83	Monitoring of required posted regulations, along with posting of information related to County emergency alert systems related to flood and fire situations/evacuations	7/30/2020 3:43 PM

Resident		SurveyMonkey
84	Require vacation rentals to have a clean burning heat source to lessen air quality impacts on neighbors.	7/30/2020 3:25 PM
85	Making sure there is enough housing for residents.	7/30/2020 1:47 PM
86	The county already has adequate regulation of vacation rentals. In addition to attacking property rights, your organization is looking to inflame passions using false information and hyperbole. When in fact more housing needs to be built, your organization is looking to attack vacation rentals, or even the concept of vacation rentals, which statistically are not the problem. You are just a bunch of NIMBYs who feel you can control others with your passionate but misinformed activism.	7/30/2020 12:57 PM
87	I do not want to see any more vacation rentals in the Russian River. We have a few folks who buy up run down homes and then rent them as vacation rentals. Too many folks for outside the area during a pandemic is bad.	7/30/2020 12:35 PM
88	Stop sending guest maps to our small local not maintained beaches	7/30/2020 12:27 PM
89	better enforcement of noise issues	7/30/2020 11:28 AM
90	It's extensive as is. Rentals offer a lot to local economy	7/30/2020 11:00 AM
91	Eliminate vacation homes completely	7/30/2020 10:59 AM
92	An easir way to complain to county when ignored by property mgr or owner	7/30/2020 10:51 AM
93	Not issuing permits when there is not enough parking in the neighborhood. Making RESIDENTS get a parking permit for where they live is wrong and only done as a money maker for the County.	7/30/2020 10:08 AM
94	Better enforcement of bad behavior. I don't have a huge problem with rental properties, but I do have a big problem with not being able to go to the river or sometimes even walk around my neighborhood because people are not being safe re: COVID (huge groups jammed on the beaches, people all over the neighborhood without masks and dogs not on leashes. Where I used to live there were huge problems with partying late at night and you could not get any response when reporting it.	7/30/2020 9:58 AM
95	A period of time a home is required to be listed for sale before it can be purchased for used as anything other than a primary residence	7/30/2020 9:25 AM
96	Covid restrictions that are strictly enforced.	7/30/2020 9:01 AM
97	Should have to renew every year...no promises on continued use. If you stayed at a hotel, say a couple,, the hotel would not allow you to invite over 8 or more friends to use the pool and hang out. NO hotel would do that. If the place is for six, then six it should be and if that rule is consistently broken, then no renewal next year.	7/30/2020 8:27 AM
98	Need more long term rentals. Traffic and pollution is bad in the area.	7/30/2020 7:53 AM
99	and renewing the allegiance to the intent of the rr zoning. as i once said to lynda when she was in our house discussing this very issue, if you do not intend to make neighborhoods a priority say so, change the zoning, and know the end of the neighborhood is the demise of community and then what?	7/30/2020 7:35 AM
100	30 day rental minimum	7/30/2020 7:29 AM
101	Rentals too close to other full time resident homes should not be allowed due to general disruption to neighbors	7/30/2020 7:11 AM
102	Limit number of vehicles to what can be parked on the rental property it's self. My neighbor has three spaces but five cars usually show up.	7/30/2020 7:04 AM
103	Limiting how many people can be in a house. We've seen dozens.	7/30/2020 6:41 AM
104	Zone no vacation rentals.	7/30/2020 6:13 AM
105	Most of these regulations are already in force. But nobody pays attention.	7/30/2020 5:14 AM
106	Owners contact information included in the information sent to the neighboring home owners, which currently only lists the property manager.	7/30/2020 5:09 AM

Resident		SurveyMonkey
107	Na	7/30/2020 4:30 AM
108	Implementing more strict regulations with respect to behaviors of the guests that negatively impact residents in the vicinity.	7/30/2020 3:12 AM
109	I think it's fine the way it is	7/30/2020 12:57 AM
110	How about enforcement of what codes and permits we have now .. no enforcement means people trample on others it's a small community .. it would be nice to have the county do their job....	7/30/2020 12:30 AM
111	I think a certain %. Also saw the number of people allowed exceeds septic tank limits	7/29/2020 11:55 PM
112	None	7/29/2020 11:38 PM
113	Remove the coastal exclusion zones.	7/29/2020 11:26 PM
114	Exclude properties in residential neighborhoods throughout the county that were not originally built as second homes. People who convert homes that were built for part time use like summer cabins to primary residences then go trying to ban vacation rental from their neighborhoods should not be able to do so.. It is very discriminatory to allow non residents to purchase second homes but restrict vacation rentals. Restrict vacation rentals and younger first time buyers will come up with other paths such as TICs while older middle class buyers with children will look elsewhere. Not sure how that will help with the "balance issue"	7/29/2020 10:33 PM
115	Provide a mechanism so that a majority of neighbors in distinct communities have an affordable option to opt out of vacation home permits.	7/29/2020 10:13 PM
116	Carpooling for remote properties	7/29/2020 10:08 PM
117	No rentals in residential neighborhoods less than 30 days. Residents get all the disadvantages and problems with no benefit.	7/29/2020 10:02 PM
118	Maybe own 2	7/29/2020 9:20 PM
119	Build affordable housing to replace what has been lost.	7/29/2020 9:08 PM

Q13 Would you like an online reporting tool, similar to SoCo Report It, for reporting infractions?

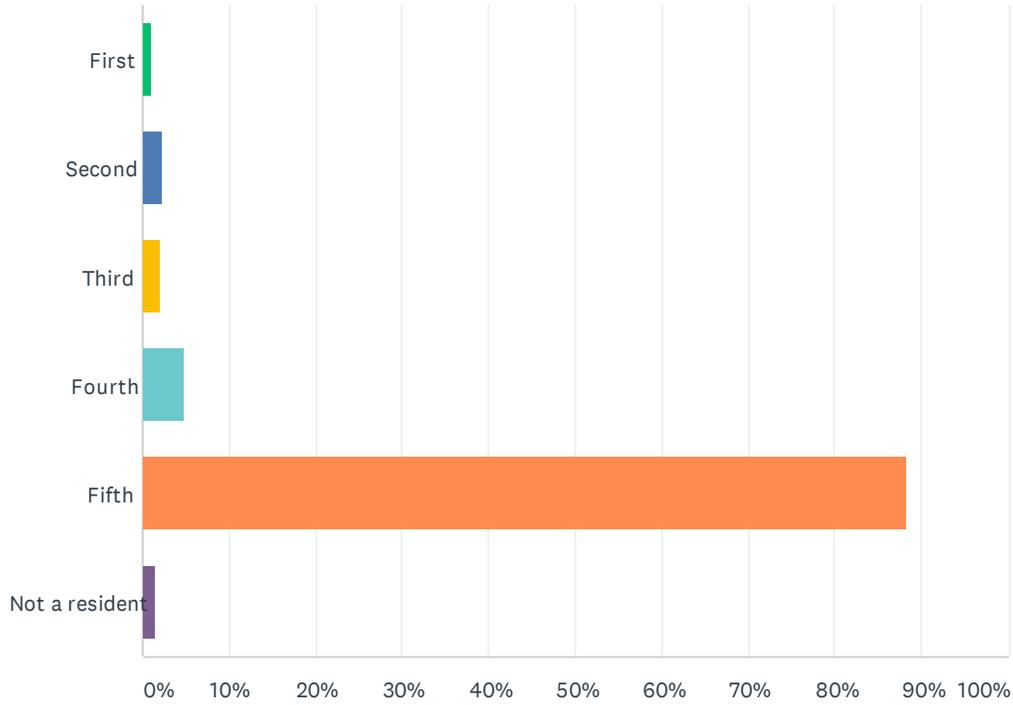
Answered: 449 Skipped: 72



ANSWER CHOICES	RESPONSES	
Yes	73.50%	330
No	11.14%	50
Don't know	15.37%	69
TOTAL		449

Q14 Which Sonoma County district do you live in?

Answered: 439 Skipped: 82



ANSWER CHOICES	RESPONSES
First	1.14% 5
Second	2.28% 10
Third	2.05% 9
Fourth	4.78% 21
Fifth	88.38% 388
Not a resident	1.37% 6
TOTAL	439